# ANNUAL REPORT

AND FINANCIAL STATEMENTS















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# ANNUAL REPORT AND FINANCIAL STATEMENTS





#### REGISTERED OFFICE

Victoria Towers, Mezzanine Floor Kilimanjaro Avenue, Upper Hill PO Box 41114- 00100, Nairobi

#### AUDITOR

PricewaterhouseCoopers LLP, Certified Public Accountants
PwC Tower, Waiyaki Way/Chiromo Road, Westlands
PO Box 43963-00100
Nairobi, Kenya

#### PRINCIPAL CORRESPONDENTS

Standard Chartered Bank
Tokyo
Axis Bank Limited
Crown Agents Bank
London

#### MAIN LAWYERS

Taibjee and Bhalla Advocates LLP
Ashitiva and Company Advocates LLP
Raffman, Dhanji, Elms and Virdee Advocates
Njoroge Regeru & Company Advocates

#### **BOARD OF DIRECTORS**

Ketaki Sheth\*

CHAIR OF THE BOARD

Yogesh K Pattni Ph.D

CHIEF EXECUTIVE OFFICER

Kanji D Pattni

DEMISE, 24 FEBRUARY 2020

Mahesh P Acharya

Sylvano O Kola

Mihir Chalishazar

APPOINTED 19 JULY 2019

Raminder Bir Singh

APPOINTED 2 MARCH 2020

#### **COMPANY SECRETARY**

Kaplan & Stratton

Williamson House

4th Ngong Avenue

P.O. Box 40111-00100

Nairobi

\*BRITISH

#### PRINCIPAL OFFICERS

Yogesh K Pattni Ph.D

CHIEF EXECUTIVE OFFICER

Manish L Parmar

DIRECTOR - BUSINESS DEVELOPMENT

Nitin H Jethwa

DIRECTOR - OPERATIONS

Dharmesh M Vaya

GENERAL MANAGER

Azmina Pattni

HEAD OF LIABILITIES RELATIONSHIPS

Hezron Kamau

HEAD OF FINANCE

Mitesh Chouhan

HEAD OF CREDIT ADMINISTRATION

Alpesh C Parmar

SENIOR MANAGER, TREASURY

Fiddelice Otwani

HUMAN RESOURCES MANAGER

Daniel Kabuku

INTERNAL AUDITOR

Nasibo Abdullahi

HEAD OF COMPLIANCE







#### **CORPORATE GOVERNANCE STATEMENT**

Corporate governance involves the way the business and affairs of an institution are governed by its board and senior management and provides the structure through which the objectives of the institution are set, and the means of attaining those objectives and monitoring performance are determined.

These structures are aimed at maintaining and increasing shareholder value simultaneously with the satisfaction of other stakeholders in the context of the institution's corporate mission.

Victoria Commercial Bank Limited is keen on ensuring the adoption of good corporate governance.

#### **BOARD OF DIRECTORS**

The Board of Directors is composed of the Chairperson of the Board, non-executive directors, Independent non-executive directors and executive director who is the Chief Executive Officer. The directors have extensive business and professional experience applied in the management of the Bank. The Board meets regularly to review the Bank's performance against business plans in addition to formulating and implementing strategy as well as discharge its duties relating to the corporate accountability and associated risks in terms of management, assurance and reporting.

The Central Bank of Kenya Prudential Guidelines require that appointment of all directors must be approved by Central Bank, a requirement that the Bank has complied with since inception.

The Board has delegated authority for the conduct of the day to day business to the Management. However, the Board retains ultimate responsibility for establishing and maintaining the Bank's overall internal control of financial, operational and compliance issues.

The Board has four main functional committees (Audit, Credit, Nomination and Remuneration, and Risk Management) which meet at least on quarterly basis with the main functions outlined below. These are supported by Management committees charged with implementing various decisions of the Board.

All the Directors are committed to act honestly and in the best interests of the Bank. The Board also ensures that the Directors' personal interests do not conflict with their duty to the Bank and to all the stakeholders.

The following are the board and management committees of Victoria Commercial Bank Limited with brief description of their key role, composition and membership as well as the frequency of the meetings.

#### **BOARD AUDIT COMMITTEE (BAC)**

This Committee provides independent oversight of the bank's financial reporting and internal control system, ensure checks and balances within the Bank are in place and recommends remedial actions regularly.

The committee comprises of three non- executive directors. In addition, the Chairperson of the Committee can invite members to attend meetings as may be deemed necessary.

The external and internal auditors of the Bank shall have free access to the Audit Committee. The Auditors can request the Chairperson of the Committee to convene a meeting to consider any matter that the auditors believe should be brought to the attention of directors or shareholders.

The BAC is chaired by an independent non-executive director and meets once every quarter as per its terms of reference.

# BOARD RISK MANAGEMENT COMMITTEE (BRMC)

This Committee assists the board of directors in the discharge of its duties relating to the corporate accountability and associated risks in terms of management, assurance and reporting. The responsibility to ensure quality, integrity and reliability of the Bank's risk management is delegated to the BRMC.

The committee comprises of three non- executive directors. In addition, the Chairperson of the Committee can invite members to attend meetings as may be deemed necessary.

The Risk and Compliance Function of the Bank has free access to the BRMC.

The BRMC is chaired by an independent non-executive director and meets once every quarter as per its terms of reference.

#### **BOARD CREDIT COMMITTEE (BCC)**

This Committee assists the board of directors in reviewing and overseeing the overall lending of the Bank. The committee also monitors and reviews the quality of the Banks' portfolio and ensures adequate levels of loan loss provisions are maintained. The BCC deliberates and considers loan applications beyond the discretionary limits of the Credit Risk Management Committee.



The Committee comprises of two non-executive directors and the Chief Executive Officer, who is an executive director.

The BCC is chaired by an independent non-executive director and meets once every quarter as per its terms of reference. In addition, the Chairperson of the Committee can invite members to attend meetings as may be deemed necessary.

# BOARD NOMINATION AND REMUNERATION COMMITTEE (BNRC)

The objective of this Committee is to assist the Board undertake structured assessment of candidates for membership of the Board and senior executives as well as regular review of structure, size and composition of the board and make recommendations on any adjustments deemed necessary.

The Committee also oversees the compensation system's design and operation in line with clearly defined remuneration principles. The Committee comprises of three non-executive directors and the Chief Executive Officer, who is an executive director.

The BNRC is chaired by an independent non-executive director and meets at least twice every year as per its terms of reference.

#### **EXECUTIVE COMMITTEE (EXCO)**

This committee is the link between the Board and the management of the Bank. It assists the Chief Executive Officer in implementing operational plans, the annual budget and periodic review of the Bank's overall strategies.

The Committee comprises of the senior management of the Bank.

The Committee is chaired by the Chief Executive Officer of the Bank and meets at a minimum of twice per month unless otherwise notified by the Chairperson to the committee.

# RISK MANAGEMENT AND COMPLIANCE COMMITTEE

This Committee assists the board risk management Committee in the discharge of its duties relating to the corporate accountability and associated risks in terms of management, assurance and reporting.

The Committee is chaired by the Risk Manager and members include all the line managers and a representative of the senior management team. In addition, the Chairperson can invite other members of the Bank as may be necessary.

The Committee meets once every quarter as per its terms of reference.

# ASSETS AND LIABILITIES COMMITTEE (ALCO)

ALCO is responsible for monitoring and managing the assets and liabilities of the Bank. This includes managing interest rate movements, liquidity, treasury risk management, cost of funds/margins, reviewing and monitoring bank deposit base, foreign exchange exposure and capital adequacy. The Committee also recommends appropriate steps with regards the areas above in line with the CBK/Risk Management guidelines.

The Committee comprises mainly of the executive team and is chaired by the Head of Treasury.

The Committee meets at a minimum once a month as per its terms of reference.

# CREDIT RISK MANAGEMENT COMMITTEE

The objectives of the Credit Risk Management Committee are to review, oversee, decline and approve the credit facilities in line with the lending policy set by the Board Credit Committee.

The committee also deals with the day to day management of loans and advances as well as off-balance sheet facilities in accordance with the Credit Policies of the Bank. The committee is chaired by the General Manager in charge of credit. Other members are the senior management team,

Corporate Governance Statement | Continued

relationship managers, credit Manager, legal Officer and the committee secretary. The committee reports to the Board Credit Committee.

The Committee meets on monthly basis as per its terms of reference.

#### **ICT STEERING COMMITTEE**

ICT Committee's responsibilities include directing the investigation and development of ICT requirements; developing long-term strategies and plans for ICT services; recommending and implementing approved systems, policies and strategies; recommending and approving hardware and software changes; ensuring accurate management information is available on a timely and reliable manner and that appropriate security arrangements are in place including information security.

The Committee is chaired by Chief Executive Officer and membership consists of representatives from senior management, the IT function, Credit Manager, Operations Officer as well as the Project Manager. The Committee meets once every three months as per its terms of reference.

# ALTERNATIVE DISPUTE RESOLUTION COMMITTEE (ADRC)

The committee has a general responsibility for establishing and maintaining systems of alternative dispute resolution, including provisions for both dispute mediation and dispute arbitration. It also provides efficient and effective mechanisms for handling complaints relating to our provision of financial products and services. The mandate extends to ensuring there is prudent management of customer complaints by the Bank on timely basis.

#### **INSIDER LENDING**

The Bank complies with the requirements of Prudential guidelines and the Banking Act with regards to insider lending.

#### **CODE OF CONDUCT**

The bank adheres to the banking code of ethics which

requires all employees to conduct business with high integrity. The code of conduct ensures that all actions are in the overall best interests of the Bank and reflects commitment to maintaining the highest standards of integrity, ethical behaviour and compliance with all applicable internal and external laws and regulations.

All the Bank's Directors and employees adhere to the principles of the Code of Conduct in all of their dealings on behalf of the Bank.

#### **CONFLICT OF INTEREST**

Persons empowered with decision-making authority such as the directors and management are required to exercise care to avoid situations that may give rise to a conflict of interest. The Bank has adopted code of conduct and ethics to ensure potential conflicts can be identified and managed appropriately.

#### **RELATIONSHIP WITH SHAREHOLDERS**

The shareholders' role is to appoint the Board of Directors and independent auditors. This role is extended to holding the board accountable and responsible for efficient and effective governance of the Bank for mutual good of the various stakeholders.

# ANTI-BRIBERY AND CORRUPTION POSITION

The Bank has a zero-tolerance attitude to bribery and corruption and is fully committed to maintaining ethical behavior in its relationships with its various stakeholders.

#### **BOARD OF DIRECTORS EVALUATION**

The Board, on an annual basis, carries out a self-assessment of its members. Each board member evaluates fellow board members as well as the Chairperson of the Board. An evaluation of the performance of the Chief Executive Officer during the period under review is also carried out.

The assessment is broad based and encompasses all aspects of management of the business and particularly the contribution of each board member. Effectiveness,



#### 2019 ATTENDANCE AT BOARD MEETINGS

Name	Jan 30	Feb 26	Mar 26	Apr 30	May 21	Jun 20	Jul 19	Aug 20	Sep 23	Oct 29	Nov 19
Ketaki Sheth CHAIR OF THE BOARD	P	P	P	P	P	P	P	P	P	P	P
Yogesh K Pattni CHIEF EXECUTIVE OFFICER	P	P	P	P	P	P	P	P	P	P	P
Kanji D Pattni (DEMISE, 24 FEBRUARY 2020)	P	P	P	P	P	AP	P	P	P	P	P
Sylvano O Kola	P	P	P	P	P	P	P	P	P	P	P
Mihir Chalishazar (APPOINTED, 19 JULY 2019)							P	P	P	P	P
Mahesh P Acharya	P	P	P	P	P	P	P	P	P	(AP)	P

P Present A Absent AP Absent with Apology

participation, attendance and co-operation amongst directors also form part of the basis of the assessment. Mix of skills and experiences of each director are taken into consideration. All directors and the Chairperson of the Board will continue making these assessments on an annual basis.

#### **INTERNAL CONTROLS**

The Board is committed to managing risk and to controlling the business and financial activities of the Bank in a manner which enables it to maximize profitable business opportunities, avoid or reduce risks which can cause loss or reputational damage and ensure compliance with applicable laws and regulations.

#### **GOING CONCERN**

The Board is satisfied that the Bank has adequate resources to continue in business for the foreseeable future. For this reason, it continues to adopt the going concern basis when preparing the financial statements and carrying out its business objectives in pursuit of the Bank's vision and strategic goals.



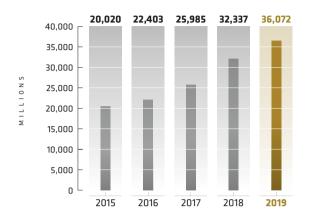
#### FIVE-YEAR FINANCIAL REVIEW

	2015	2016	2017	2018	2019
	Shs'000	Shs'000	Shs'000	Shs'000	Shs'000
BALANCE SHEET					
Assets	2 022 700	2 002 604	2 505 505	2 04 4 247	E 657.600
Government securities	2,823,790	2,993,604	2,586,695	3,814,317	5,657,692
Loans and advances to customers	13,124,420	15,292,829	18,870,101	22,586,671	23,789,164
Property and equipment	235,466	192,350	174,508	213,341	170,786
Other assets	3,836,396	3,924,698	4,353,856	5,722,626	6,454,768
Total assets	20,020,072	22,403,481	25,985,160	32,336,955	36,072,410
Liabilities					
Customer deposits	14,024,406	15,695,947	18,677,388	23,764,638	26,395,094
Long term borrowings	1,305,428	1,519,870	1,382,370	1,940,093	2,062,303
Other liabilities	1,178,729	127,627	313,509	669,326	1,258,528
Total liabilities	16,508,563	17,343,444	20,373,267	26,374,057	29,715,925
Shareholder's funds	3,511,509	5,060,037	5,611,893	5,962,898	6,356,485
Total equity and liabilities	20,020,072	22,403,481	25,985,160	32,336,955	36,072,410
INCOME STATEMENT					
Interest income	2,447,904	2,541,003	2,711,691	3,198,776	3,709,846
Interest expense	(1,325,394)	(1,302,865)	(1,274,363)	(1,698,639)	(1,881,415)
Net interest income	1,122,510	1,238,138	1,437,328	1,500,137	1,828,431
Non- funded income	127,994	177,878	205,697	221,181	256,628
Operating income	1,250,504	1,416,016	1,643,025	1,721,318	2,085,059
Credit impairment charge	(20,026)	(12,032)	(35,321)	(371,204)	(509,705)
Other operating expenses	(553,537)	(607,571)	(758,505)	(785,019)	(906,795)
Profit before income tax and exceptional items	676,941	796,413	849,199	565,095	668,559
Exceptional items	242,161	-	-	-	-
Profit before tax after exceptional items	919,102	796,413	849,199	565,095	668,559
Income tax expense	(205,302)	(204,018)	(232,022)	(128,091)	(141,414)
Profit for the year	713,800	592,395	617,177	437,004	527,145
PERFORMANCE RATIOS					
Earnings per share (Shs)	21.69	18.6	14.72	10.42	12.57
Dividend Per share (Shs)	3.00	3.00	3.50	2.53	2.70
Return on average shareholder's funds	28.78%	20.84%	15.91%	9.76%	10.85
Return on average assets	4.93%	3.75%	3.51%	1.94%	1.95%
Non performing loans to total loans and advances	0%	0%	0.09%	3.08%	4.85%
Net advances to customer deposits (%)	93.58%	97.43%	101.03%	95.04%	90.13%

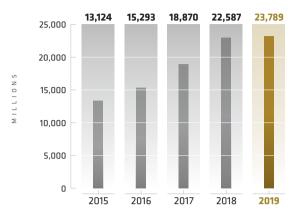


Five Year Financial Review | Continued

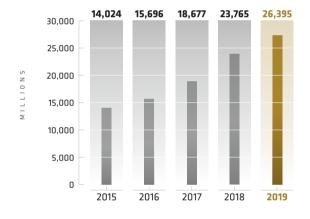
#### **TOTAL ASSETS**



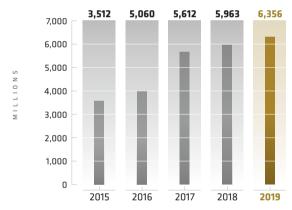
#### LOANS AND ADVANCES



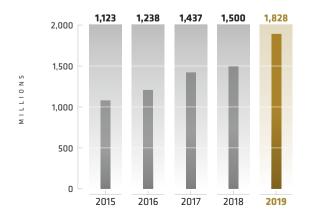
#### **CUSTOMER DEPOSITS**



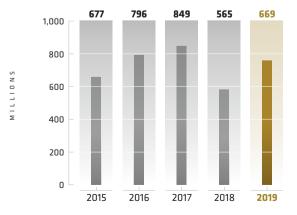
#### SHAREHOLDERS' EQUITY



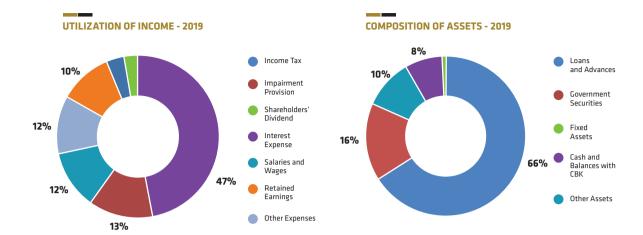
#### NET INTEREST INCOME

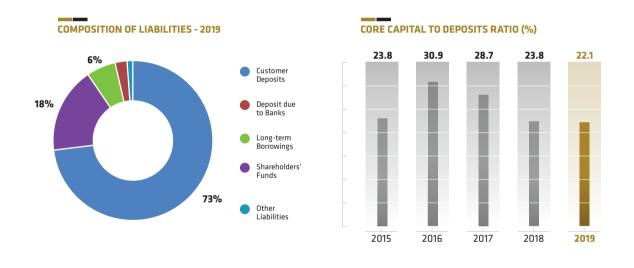


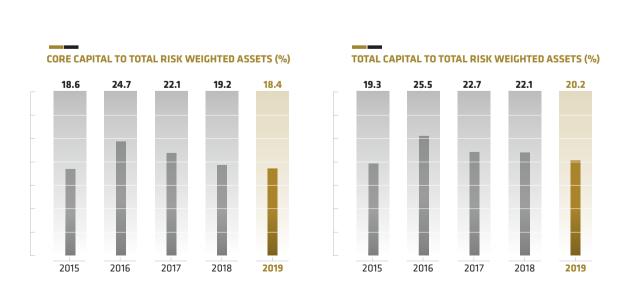
#### **PROFIT BEFORE TAX**











#### **DIRECTOR'S REPORT**

The Directors submit their report together with the audited financial statements of Victoria Commercial Bank Limited (the "Bank") for the year ended 31 December 2019.

#### **PRINCIPAL ACTIVITIES**

The principal activities of the Company and the Bank is provision of retail and corporate banking services.

#### **DIVIDEND**

The net profit for the year of Shs 527,145,000 (2018: Shs 437,004,000) has been added to retained earnings. During the year, the Bank paid an interim dividend of Shs 113,197,000 (2018: Shs 106,071,000). The directors do not recommend payment of a final dividend. (2018: Nil)

#### **BUSINESS REVIEW**

The Bank is engaged in the business of banking and the provision of related services and is licensed under the Banking Act.

A detailed performance review is set out on pages 19 to 21.

#### **DIRECTORS**

Ketaki Sheth Chair of the Board Yogesh K Pattni PhD Chief Executive Officer Kanji D. Pattni Non- Executive Director Demise, 24 February 2020 Sylvano O. Kola Non- Executive Director Mihir Chalishazar Non- Executive Director Appointed, 22 July 2019 Mahesh P Acharya Non- Executive Director Raminder Bir Singh Non- Executive Director Appointed, 2 March 2020

# STATEMENT AS TO DISCLOSURES TO THE BANK'S AUDITOR

With respect to each director at the time this report was approved;

- (a) there is, so far as the director is aware, no relevant audit information of which the Bank's auditor is unaware; and
- (b) the director has taken all the steps that the director ought to have taken as a director so as to be aware of any relevant audit information and to establish that the Bank's auditor is aware of that information.

# TERMS OF APPOINTMENT OF THE AUDITOR

PricewaterhouseCoopers LLP continue in office in accordance with the Company's Articles of Association and Section 719 of the Kenyan Companies Act, 2019. The directors monitor the effectiveness, objectivity and independence of the auditor. The directors also approve the annual audit engagement contract which sets out the terms of the auditor's appointment and the related fees.

#### By order of the Board

RAPLAN & STRATTON P. O. Box 40111 00100 - GPO MAIROBI

Company Secretary, 2 March 2020

#### STATEMENT OF DIRECTORS' RESPONSIBILITIES

The Kenyan Companies Act 2015 requires the directors to prepare financial statements for each financial year which give a true and fair view of the financial position of the Bank as at the end of the financial year and of its profit or loss for the year then ended. The directors are responsible for ensuring that the Bank keeps proper accounting records that are sufficient to show and explain the transactions of the Bank; disclose with reasonable accuracy at any time the financial position of the Bank; and that enables them to prepare financial statements of the Bank that comply with prescribed financial reporting standards and the requirements of the Kenyan Companies Act 2015. They are also responsible for safeguarding the assets of the Bank and for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The directors accept responsibility for the preparation and presentation of these financial statements in accordance with International Financial Reporting Standards and in the manner required by the Kenyan Companies Act 2015. They also accept responsibility for:

- i. Designing, implementing and maintaining internal control as they determine necessary to enable the preparation of financial statements that are free from material misstatements, whether due to fraud or error;
- ii. Selecting suitable accounting policies and then apply them consistently; and
- iii. Making judgements and accounting estimates that are reasonable in the circumstances.

Having made an assessment of the Bank's ability to continue as a going concern, the directors are not aware of any material uncertanities related to events or conditions that may cast doubt upon the Bank's ability to continue as a going concern.

The directors acknowledge that the independent audit of the financial statements does not relieve them of their responsibilities.

Approved by the board of directors on 2 March 2020 and signed on its behalf by:

**Ketaki Sheth** *Chair of the Board* 

Mihir Chalishazar

Director



# REPORT OF THE INDEPENDENT AUDITOR TO THE SHAREHOLDERS OF VICTORIA COMMERCIAL BANK LIMITED

#### Report on the audit of the financial statements

#### Opinion

We have audited the accompanying financial statements of Victoria Commercial Bank Limited (the "Bank") set out on pages 28 to 80 which comprise the statement of financial position at 31 December 2019 and the statements of profit or loss, other comprehensive income, changes in equity and cash flows for the year then ended and the notes to the financial statements, which include a summary of significant accounting policies.

In our opinion, the financial statements give a true and fair view of the financial position of Victoria Commercial Bank Limited at 31 December 2019 and of its financial performance and cash flows for the year then ended in accordance with International Financial Reporting Standards and the requirements of the Kenyan Companies Act, 2015.

#### Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (ISAs). Our responsibilities under those standards are further described in the *Auditor's responsibilities for the audit of the financial statements* section of our report.

We are independent of the Bank in accordance with the International Ethics Standards Board for Accountants' Code of Ethics for Professional Accountants (IESBA Code) together with the ethical requirements that are relevant to our audit of the financial statements in Kenya, and we have fulfilled our ethical responsibilities in accordance with these requirements and the IESBA Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

#### Other information

The other information comprises the information included in the annual report other than the financial statements and our auditor's report thereon. The directors are responsible for the other information. Our opinion on the financial statements does not cover the other information and we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information identified above and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit, or otherwise appears to be materially misstated. If, based on the work we have performed on the other information, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

With effect from II December 2019, PricewaterhouseCoopers, a partnership carrying on business under registration number BN.287839 was converted to PricewaterhouseCoopers LLP (LLP-2YIAB7), a limited liability partnership under the Limited Liability Partnerships Act, 2011.

Pricewaterhouse Coopers LLP. PwC Tower, Waiyaki Way/Chiromo Road, Westlands P<br/> O Box 43963 – 00100 Nairobi, Kenya

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# REPORT OF THE INDEPENDENT AUDITOR TO THE SHAREHOLDERS OF VICTORIA COMMERCIAL BANK LIMITED (CONTINUED)

Responsibilities of the directors for the financial statements. The directors are responsible for the preparation of financial statements that give a true and fair view in accordance with International Financial Reporting Standards and the requirements of the Kenyan Companies. Act, 2015 and for such internal control as the directors determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the directors are responsible for assessing the Bank's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the Bank or to cease operations, or have no realistic alternative but to do so.

## Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with ISAs, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.

- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Bank's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the directors.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Bank's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Bank to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.



# REPORT OF THE INDEPENDENT AUDITOR TO THE SHAREHOLDERS OF VICTORIA COMMERCIAL BANK LIMITED (CONTINUED)

Auditor's responsibilities for the audit of the financial statements (continued)

We communicate with the directors regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

#### Report on other matters prescribed by the Kenyan Companies Act, 2015

In our opinion, the information given in the report of the directors on page 10 is consistent with the financial statements.

**Certified Public Accountants** 

17 March **2020** 

Nairobi

**CPA Kang'e Saiti**, Practising Certificate No. 1652 Signing Partner responsible for the independent audit

# ANNUAL REPORT AND FINANCIAL STATEMENTS

#### **FINANCIAL STATEMENTS**

	Notes	2019 Shs'000	2018 Shs'000
STATEMENT OF PROFIT AND LOSS			
Interest income	5	3,709,846	3,198,776
Interest expense	6	(1,881,415)	(1,698,639)
Net interest income		1,828,431	1,500,137
Credit impairment charge	14	(509,705)	(371,204)
Net interest income after credit impairment charge		1,318,726	1,128,933
Fee and commission income		133,544	153,263
Fee and commission expense		(23,018)	(28,981)
Net fee and commission income		110,526	124,282
Foreign exchange income		35,269	47,572
Other income		74,814	35,771
Non funded income		220,609	207,625
Net operating income		1,539,335	1,336,558
Operating expenses		(906,795)	(785,019)
Profit from operations		632,540	551,539
Share of profit from associates	9	36,019	13,556
Profit before income tax		668,559	565,095
Income tax expense	10	(141,414)	(128,091)
Profit for the year		527,145	437,004
Earnings per share (Shs per share)			
Basic	11	12.57	10.42
Diluted	11	12.12	10.02

		2019	2018
	Notes	Shs'000	Shs'000
STATEMENT OF OTHER COMPREHENSIVE LOSS			
Profit for the year		527,145	437,004
Other comprehensive income:			
Items that may be subsequently reclassified to profit or loss			
Fair value gain /(loss) FVOCI financial instruments	15	(105,962)	55,787
		(105,962)	55,787
Deferred tax on gain on FVOCI financial instruments	18	31,789	(16,736)
Other comprehensive income for the year, net of tax		(74,173)	39,051
Realised gain on disposal of fixed income securities		53,812	-
Other comprehensive loss, net of realised gain on disposal of fixed	I		
income securities		(20,361)	-
Total comprehensive income for the year		506,784	476,055

Financial Statements | Continued

	Notes	2019	2018
	Notes	Shs'000	Shs'000
STATEMENT OF FINANCIAL POSITION			
ASSETS			
Cash and balances with Central Bank of Kenya	13	2,812,337	2,640,188
Investment securities:			
- Fair Value Through OCI	15	4,277,471	2,501,698
- At Amortised Cost	15	1,826,658	1,767,275
Deposits and balances due from banking institutions	22	1,921,286	1,704,805
Loans and advances to customers	14	23,789,164	22,586,671
Investment in associate	9	346,639	310,620
Property and equipment	16	170,786	213,341
Intangible assets	17	92,135	33,034
Current income tax		-	14,961
Deferred income tax	18	435,278	131,502
Right of Use Asset	2.10	22,997	-
Other assets	19	377,659	432,860
Total assets		36,072,410	32,336,955
LIABILITIES			
Customer deposits	20	26,395,094	23,764,638
Deposits and balances due to banking institutions	21	955,113	573,987
Long term borrowings	23	2,062,303	1,940,093
Lease Liability	2.10	25,194	-
Other liabilities	24	142,857	95,339
Current income tax		135,364	-
Total liabilities		29,715,925	26,374,057
FOULTY			
EQUITY			
Share capital	25	838,494	838,494
Share premium	25	1,321,289	1,321,289
Fair value reserve		(43,358)	30,815
Revaluation reserve		137,000	137,000
Retained earnings		4,103,060	3,635,300
Shareholders' equity		6,356,485	5,962,898
Total equity and liabilities		36,072,410	32,336,955

The financial statements on pages 28 to 80 were approved for issue by the Board of Directors on 2 March 2020 and signed on its behalf by:

**Ketaki Sheth** *Chair of the Board* 

Mihir Chalishazar
Director



#### **STATEMENT OF CHANGES IN EQUITY**

Year ended 31 December 2018	Notes	Share Capital Shs '000	Share Premium Shs '000	Fair Value Reserve Shs '000	Revaluation Reserve Shs '000	Regulatory Reserve Shs '000	Retained Earnings Shs '000	Total Shs '000
At 1 January 2018		838,494	1,321,289	(8,236)	137,000	120,000	3,184,367	5,592,914
Profit for the year		-	-	-	-	-	437,004	437,004
Other comprehensive income, net of tax		-	-	39,051	-	-	-	39,051
Total comprehensive income for the year		-	-	39,051	-	-	437,004	476,055
Transfer to retained earnings	26	-	-	-	-	(120,000)	120,000	-
Transactions with owners	42						(405.074)	(405.074)
Interim Dividend  At 31 December 2018	12	838,494	1,321,289	30,815	137,000	-	(106,071)	(106,071) <b>5,962,898</b>
<b>Year ended 31 December 2019</b> At 1 January 2019		838,494	1,321,289	30,815	137,000	-	3,635,300	
Profit for the year		-	-	-	-	-	527,145	527,145
Other comprehensive loss, net of tax		-	-	(20,361)	-	-	-	(20,361)
Total comprehensive income for the year Realised gain on disposal of fixed income se Interim dividend paid	curities 12			(53,812)			53,812 (113,197)	- (113,197)
At 31 December 2019		838,494	1,321,289	(43,358)	137,000	-	4,103,060	6,356,485



Financial Statements | Continued

N	otes	2019 Shs'000	2018 Shs'000
STATEMENT OF CASH FLOWS			
Cash flows from operating activities			
Interest receipts Interest payments Finance charge on leases Net fee and commission receipts Foreign exchange income receipts Other Income received Payments to employees and suppliers Income tax paid		3,720,018 (1,752,015) (3,939) 110,526 35,269 68,839 (836,721) (263,075)	3,141,091 (1,686,720) - 124,282 47,572 28,525 (726,315) (274,441)
Cash flows from operating activities before changes in operating assets and liabilities		1,078,902	653,994
Changes in operating assets and liabilities: - loans and advances - cash reserve requirement - other assets - customer deposits - other liabilities		(1,647,734) (194,543) 39,082 2,504,995 47,518	(4,038,941) (213,132) (175,104) 5,064,030 (2,638)
Net cash generated from/ (used in) operating activities		1,828.220	1,288,209
Cash flows from investing activities Purchase of property and equipment Purchase of intangible assets Purchase of investment securities Proceeds from sale of investment securities Proceeds from sale of property and equipment Dividend received	16 17	(6,167) (70,647) (1,949,405) 7,287 6 5,974	(88,043) (16,294) (1,175,051) 8,252 2,010 5,236
Net cash (utilised in)/ generated from investing activities		(2,012,952)	(1,263,890)
Cash flows from financing activities Borrowings during the year Principal portion of lease liability payments Interim dividend paid  Net cash generated from /(used in) from financing activities	12	503,338 (11,321) (113,197) 378,820	922,899 - (106,071) 816,828
Not increase in each and each equivalents		10.4.000	841,147
Net increase in cash and cash equivalents  Cash and cash equivalents at start of year		194,088 3,173,543	2,332,396
Cash and cash equivalents at end of year	27	3,367,631	3,173,543



#### Notes

#### 1. General information

Victoria Commercial Bank Limited (the "Bank") is a company domiciled in Kenya. The registered address of the Bank is:

Mezzanine Floor, Victoria Towers Kilimanjaro Avenue, Upper Hill PO Box 41114 00100 Nairobi

#### 2. Summary of significant accounting policies

The principal accounting policies applied in the preparation of these financial statements are set out below. These policies have been consistently applied to all the years presented, unless otherwise stated.

#### 2.1 Basis of preparation

The financial statements have been prepared in accordance with International Financial Reporting Standards (IFRS).

#### (a) Basis of measurement

The measurement basis used is the historical cost basis except where otherwise stated in the accounting policies below.

For those assets and liabilities measured at fair value, fair value is the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date. When measuring the fair value of an asset or a liability, the Bank uses market observable data as far as possible. If the fair value of an asset or a liability is not directly observable, it is estimated by the Bank using valuation techniques that maximise the use of relevant observable inputs and minimise the use of unobservable inputs (e.g. by use of the market comparable approach that reflects recent transaction prices for similar items or discounted cash flow analysis). Inputs used are consistent with the characteristics of the asset / liability that market participants would take into account.

Fair values are categorised into three levels of fair value hierarchy based on the degree to which the inputs to the measurements are observable and the significance of the inputs to the fair value measurement in its entirety:

- Level 1 fair value measurements are derived from quoted prices (unadjusted) in active markets for identical assets or liabilities.
- Level 2 fair value measurements are derived from inputs other than quoted prices included within Level 1 that are observable for the asset or liability, either directly (i.e. as prices) or indirectly (i.e. derived from prices).
- Level 3 fair value measurements are those derived from valuation techniques that include inputs for the asset or liability that are not based on observable market data (unobservable inputs).

Transfers between levels of the fair value hierarchy are recognised by the Bank at the end of the reporting period during which the change occurred.

#### (b) Use of estimates

The preparation of financial statements in conformity with IFRS requires the use of certain critical accounting estimates. It also requires management to exercise its judgment in the process of applying the Bank's accounting policies. The areas involving a higher degree of judgment or complexity, or areas where assumptions and estimates are significant to the financial statements are disclosed in note 3.

- (c) Changes in accounting policies and disclosures
- (i) New and amended standards adopted by the Bank



Financial Statements | Continued

- (c) Changes in accounting policies and disclosures
- (i) New and amended standards adopted by the Bank

Number	Effective Date
IFRS 16 – Leases	Annual periods beginning on or after 1 January 2019 – earlier application permitted if IFRS 15 is also applied.
	(published January 2016)

#### **Executive Summary**

This standard replaces the current guidance in IAS 17 and is a far reaching change in accounting by lessees in particular.

Under IAS 17, lessees were required to make a distinction between a finance lease (on balance sheet) and an operating lease (off balance sheet). IFRS 16 now requires lessees to recognise a lease liability reflecting future lease payments and a 'right-of-use asset' for virtually all lease contracts. The IASB has included an optional exemption for certain short-term leases and leases of low-value assets; however, this exemption can only be applied by lessees.

For lessors, the accounting stays almost the same. However, as the IASB has updated the guidance on the definition of a lease (as well as the guidance on the combination and separation of contracts), lessors will also be affected by the new standard.

At the very least, the new accounting model for lessees is expected to impact negotiations between lessors and lessees. Under IFRS 16, a contract is, or contains, a lease if the contract conveys the right to control the use of an identified asset for a period of time in exchange for consideration.

IFRS 16 supersedes IAS 17, 'Leases', IFRIC 4, 'Determining whether an Arrangement contains a Lease', SIC 15, 'Operating Leases – Incentives' and SIC 27, 'Evaluating the Substance of Transactions Involving the Legal Form of a Lease'.



- (c) Changes in accounting policies and disclosures
- (i) New and amended standards adopted by the Bank

The following standards have been issued but do not have a material impact on the Bank:

N	u	m	b	er
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Amendments to

instruments' on

prepayment

features with

negative

IFRS 9 - 'Financial

compensation and

financial liabilities.

modification of

## **Effective Date**

# Annual periods beginning on or after 1 January 2019

## **Executive Summary**

The narrow-scope amendment covers two issues:

- The amendments allow entities to measure particular prepayable financial assets with so-called negative compensation at amortised cost or at fair value through other comprehensive income if a specified condition is met—instead of at fair value through profit or loss. It is likely to have the biggest impact on banks and other financial services entities.
- How to account for the modification of a financial liability. The amendment confirms that most such modifications will result in immediate recognition of a gain or loss. This is a change from common practice under IAS 39 today and will affect all kinds of entities that have renegotiated borrowings.

Amendments to IAS 19, 'Employee benefits' on plan amendment, curtailment or settlement.

Annual periods on or after 1 January 2019

(issued February 2018)

These amendments require an entity to:

- Use updated assumptions to determine current service cost and net interest for the remainder of the period after a plan amendment, curtailment or settlement; and
- Recognise in profit or loss as part of past service
  cost, or a gain or loss on settlement, any reduction in a
  surplus (recognised or unrecognised). This reflects the
  substance of the transaction, because a surplus that
  has been used to settle an obligation or provide
  additional benefits is recovered. The impact on the
  asset ceiling is recognised in other comprehensive
  income, and it is not reclassified to profit or loss The
  impact of the amendments is to confirm that these
  effects are not offset.



Five Year Financial Review | Continued

- (c) Changes in accounting policies and disclosures
- (i) New and amended standards adopted by the Bank

Number	Effective Date
Annual	Annual periods beginning on or
improvements	after 1 January 2019
cycle 2015-2017	
	(published December 2017)

## **Executive Summary**

These amendments include minor changes to:

- IFRS 3, 'Business combination' a company remeasures its previously held interest in a joint operation when it obtains control of the business.
- IFRS 11, 'Joint arrangements', a company does not remeasure its previously held interest in a joint operation when it obtains joint control of the business.
- IAS 12,' Income taxes' The amendment clarified that the income tax consequences of dividends on financial instruments classified as equity should be recognised according to where the past transactions or events that generated distributable profits were recognised.
- IAS 23, Borrowing costs' a company treats as part of general borrowings any borrowing originally made to develop an asset when the asset is ready for its intended use or sale.

IFRIC 23,

'Uncertainty over after 1 January 2019
income tax
treatments'

Annual periods beginning on or
after 1 January 2019
income tax

IFRIC 23 provides a framework to consider, recognise and measure the accounting impact of tax uncertainties. The Interpretation provides specific guidance in several areas where previously IAS 12 was silent. The Interpretation also explains when to reconsider the accounting for a tax uncertainty. Most entities will have developed a model to account for tax uncertainties in the absence of specific guidance in IAS 12. These models might, in some circumstances, be inconsistent with IFRIC 23 and the impact on tax accounting could be material. Management should assess the existing models against the specific guidance in the Interpretation and consider the impact on income tax accounting.



- (c) Changes in accounting policies and disclosures
- ii) New standards, amendments and interpretations not yet adopted by the Bank

#### Number

Amendment to IAS 1,
'Presentation of financial
statements' and IAS 8,
'Accounting policies, changes
in accounting estimates and
errors' on the definition of
material.

#### **Effective Date**

Annual periods beginning on or after 1 January 2020.

## **Executive Summary**

These amendments to IAS 1 and IAS 8 and consequential amendments to other IFRSs:

- use a consistent definition of materiality through IFRSs and the Conceptual Framework for Financial Reporting;
- clarify the explanation of the definition of material; and
- incorporate some of the guidance in IAS 1 about immaterial information.

#### The amended definition is:

"Information is material if omitting, misstating or obscuring it could reasonably be expected to influence decisions that the primary users of general-purpose financial statements make on the basis of those financial statements, which provide financial information about a specific reporting entity."

Amendments to IFRS 9,
Financial Instruments,
IAS 39, Financial Instruments:
Recognition and Measurement
and IFRS 7, Financial
Instruments: Disclosure –
Interest rate benchmark reform

Annual periods
beginning on or after
1 January 2020 (early
adoption is
permitted)

(Published September 2019) These amendments provide certain reliefs in connection with interest rate benchmark reform (IBOR). The reliefs relate to hedge accounting and have the effect that IBOR should not generally cause hedge accounting to terminate. However, any hedge ineffectiveness should continue to be recorded in the income statement.

The Directors do not plan to apply the above standards, until they become effective.



Five Year Financial Review | Continued

#### 2.2 Foreign currency translation

#### (a) Functional and presentation currency

tems included in the financial statements are measured using the currency of the primary economic environment in which the entity operates ('the Functional Currency'). The financial statements are presented in Kenya shillings, which is the Bank's presentation currency.

## (b) Transactions and balances

Foreign currency transactions are translated into the Functional Currency using the exchange rates prevailing at the dates of the transactions or valuation where items are re-measured

Foreign exchange gains and losses resulting from the settlement of such transactions and from the translation at year-end exchange rates of monetary assets and liabilities denominated in foreign currencies are recognised in the income statement, except for differences arising on translation of non-monetary financial assets carried at fair value through other comprehensive income, which are recognised in other comprehensive income.

Foreign exchange gains and losses that relate to borrowings and cash and cash equivalents are presented in the income statement within "finance income or costs". All other foreign exchange gains and losses are presented in the statement of profit or loss for the year within "other gains/losses-net".

Translation differences on non-monetary financial assets and liabilities such as equities held at fair value through profit or loss are recognised in profit or loss as part of the fair value gain or loss. Translation differences on non-monetary financial assets, such as equities classified as FVOCI, are included in other comprehensive income.

#### 2.3 Financial instruments

#### 2.3.1 Financial assets and liabilities

## Measurement methods

Amortised cost and effective interest rate

The amortised cost is the amount at which the financial asset of financial liability is measured at initial recognition

minus the principal repayments, plus or minus the cumulative amortisation using the effective interest method of any difference between that initial amount and, for financial assets, adjusted for any loss allowances.

The effective interest rate is the rate that exactly discounts estimated future cash payments or receipts through the expected life of the financial asset or financial liability to the gross carrying amount of a financial asset (i.e. its amortised cost before any impairment allowance) or to the amortised cost of a financial liability. The calculation does not consider expected credit losses and includes transaction costs, premiums or discounts and fees paid or received that are integral to the effective interest rate, such as origination fees. For purchased or originated credit-impaired financial assets - assets that are credit-impaired at initial recognition, the Bank calculates the credit adjusted effective interest rate, which is calculated based on the amortised cost of the financial asset instead of its gross carrying amount and incorporates the impact of expected credit losses in estimated future cash flows.

When the Bank revises the estimates of future cash flows, the carrying amount of the respective financial asset or financial liability is adjusted to reflect the new estimate discounted using the original effective interest rate. Any changes are recognised in the profit or loss account.

## Interest income

Interest income and interest expense on interest bearing financial instruments is calculated by applying the effective interest rate to the gross carrying amount, except for:

- a) Purchased or originated credit impaired (POCI) financial assets, for which the original credit-adjusted effective interest rate is applied to the amortised cost of the financial asset; and
- b) Financial assets that are not "POCI" but have subsequently become credit-impaired, for which interest revenue is calculated by applying the effective interest rate to their amortised cost (i.e.net of the expected credit loss provision) in subsequent reporting periods.



#### Initial recognition and measurement

Financial assets and financial liabilities are recognised when the entity becomes a party to the contractual provisions of the instrument. Regular way purchases and sales of financial assets are recognised on trade-date, the date which the Bank commits to purchase or sell the asset. At initial recognition, the Bank measures a financial asset or financial liability at its fair value plus or minus, in the case of a financial asset or financial liability not at fair value through the profit or loss, transaction costs that are incremental and directly attributable to the acquisition or issue of the financial asset or financial liability, such fees and commissions. Transaction costs of financial assets and financial liabilities are carried at fair value through profit or loss are expensed in profit or loss. Immediately after the initial recognition, an expected credit loss allowance (ECL) is recognised for the financial assets measured at amortised cost and investments in debt instruments measured at FVOCI, which results in an accounting loss being recognised in profit or loss when an asset is newly originated.

When the fair value of financial assets and liabilities differs from the transaction price on initial recognition, the entity recognises the difference as follows:

- a) When the fair value is evidenced by a quoted price in an active market for an identical asset or liability (i.e. Level 1 input) or based on a valuation technique that uses only data from observable markets, the difference is recognised as a gain or loss.
- b) In all other cases, the difference is deferred and the timing of recognition of deferred day one profit or loss is determined individually. It is either amortised over the life of the instrument, deferred until the instrument's fair value can be determined using market observable inputs, or realised through settlement.

#### Financial assets

i) Classification and subsequent measurement
From January 2018, the Bank has applied IFRS 9 and classifies its financial assets in the following measurement categories:

- Fair value through profit or loss (FVPL)

- Fair value through other comprehensive income (FVOCI)
- Amortised cost

#### Debt instruments

Debt instruments are those instruments that meet the definition of a financial liability from the issuer's perspective, such as loans, government and corporate bonds and trade receivables purchased from clients in factoring arrangements without recourse. Classification and subsequent measurement of debt instruments depend on:

 the Bank's business model for managing the asset and the cash flow characteristics of the asset;

Based on these factors, the Bank classifies its debt instruments into one of the following three measurement categories:

- Amortised cost: assets that are held for collection of contractual cash flows where those cash flows represent solely payments of principal and interest (SPPI), and that are not designated at FVPL, are measured at amortised cost. The carrying amount of these assets are adjusted by any expected credit loss allowance. Interest income from financial assets is included in "interest and similar income" using the effective interest rate method.
- Fair value through other comprehensive income (FVOCI): Financial assets that are held for collection of contractual cash flows and for selling the assets, where the assets' cash flows represent solely payments of principal and interest, and that are not designated at FVPL, are measured through other comprehensive income (FVOCI). Movements in the carrying amount are taken through OCI, except for the recognition of impairment gains or losses, interest revenue and foreign exchange gains and losses on instrument's amortised cost which are recognised in profit or loss. When the financial asset is derecognised, the cumulative gain or loss previously recognised in OCI is reclassified from equity to profit or loss and recognised in "Net investment income" using the effective interest rate method.
- Fair value through the profit or loss: Assets that do not meet the criteria for amortised cost or FVOCI are measured at fair value through profit or loss. A gain or loss on a debt

Five Year Financial Review | Continued

investment that is subsequently measured at fair value through profit or loss and is not part of a hedging relationship is recognised in profit or loss and presented within "Net trading income" in the period in which it arises, unless it arises from debt instruments that were designated at fair value or which are not held for trading, in which case they are presented separately in "Net investment income".

Business model: The business model reflects how the Bank manages the assets in order to generate cash flows. That is, whether the Bank's objective is solely to collect the contractual cash flows from the assets or is to collect both the contractual cash flows and cash flows arising from sale of assets. If neither of these is applicable (e.g. financial assets are held for trading purposes), then the financial assets are classified as part of "other" business model and measured at FVPL. Factors considered by the Bank in determining the business model for a Bank of assets include past experience on how cash flows for these assets were collected, how the asset's performance is evaluated and reported by key management personnel, how risks are assessed and managed and how managers are compensated. For example, the liquidity portfolio of assets is held by the Bank as part of liquidity management and is generally classified with the hold to collect and sell business model. Securities held for trading are held principally for the purpose of selling in the near term or are part of a portfolio of financial instruments that are managed together and for which there is evidence of a recent actual pattern of short-term profit-taking. These securities are classified in the "other" business model and measured at FVPL.

SPPI: Where the business model is to hold assets to collect contractual cash flows or to collect contractual cash flows and sell, the Bank assesses whether the financial instruments' cash flows represents solely payments of principal and interest (the "SPPI test"). In making this assessment, the Bank considers whether the contractual cash flows are consistent with a basic lending arrangement i.e. interest includes only consideration for the time value of money, credit risk and a profit margin that is consistent with a basic lending arrangement. Where the contractual terms introduce exposure to risk or volatility that are inconsistent with a basic lending arrangement, the related financial asset is classified and measured at fair value

through profit or loss.

Financial assets with embedded derivatives are considered in their entirety when determining whether their cash flows are solely payment of principal and interest.

The Bank reclassifies debt investments when and only when its business model for managing those assets changes. The reclassification takes place from the start of the first reporting period following the change. The changes are expected to be very infrequent and none occurred during the year.

## ii) Impairment

The Bank assesses on a forward-looking basis the expected credit losses ("ECL") associated with its debt instrument assets carried at amortised cost and FVOCI and with the exposure arising from loan commitments and financial guarantee contracts. The Bank recognises a loss allowance for such losses at each reporting date. The measurement of ECL reflects:

- An unbiased and probability-weighted amount that is determined by evaluating a range of possible outcomes;
- The time value of money; and
- Reasonable and supportable information that is available without undue cost or effort at the reporting date about past events, current conditions and forecasts of future economic conditions.

## iii) Modification of loans

The Bank sometimes renegotiates or otherwise modifies the contractual cash flows of loans to customers. When this happens, the Bank assesses whether or not the new terms are substantially different to the original terms. The Bank does this by considering, among others, the following factors:

- If the borrower is in financial difficulty, whether the modification merely reduces the contractual cash flows to amounts the borrower is expected to be able to pay.
- Whether any substantial new terms are introduced, such as a profit share/equity based

return that substantially affects the risk profile of the loan.

- Significant extension of the loan term when the borrower is not in financial difficulty.
- Significant change is interest rate

V

- Change in the currency of the loan
- Insertion of collateral, other security or credit enhancement that significantly affect the credit risk associated with the loan.

If the terms are substantially different, the Bank derecognises the original financial asset and recognises a "new" asset at fair value and recalculates a new effective interest rate for the asset. The date of renegotiation is consequently considered to be the date of initial recognition for impairment calculation purposes including for the purpose of determining whether a significant credit risk has occurred.

However, the Bank also assesses whether the new financial asset recognised is deemed to be credit impaired at initial recognition, especially in circumstances where the renegotiation was driven by the debtor being unable to make the originally agreed payments. Differences in the carrying amount are also recognised in profit or loss as a gain or loss on derecognition.

If the terms are not substantially different, the renegotiation or modification does not result in derecognition, and the Bank recalculates the gross carrying amount based on the revised cash flows of the financial asset and recognises a modification gain or loss in profit or loss. The new gross carrying amount is recalculated by discounting the modified cash flows at the original effective interest rate of credit-adjusted effective interest rate for POCI financial assets.

## iv) Derecognition other than on a modification

Financial assets, or a portion thereof, are derecognised when the contractual rights to receive the cash flows from the assets have expired, or when they have been transferred and either (i) the Bank transfers substantially all the risks and rewards of ownership, or (ii) the Bank neither transfers nor retains substantially all the risks and rewards of ownership and the Bank has not retained control.

The Bank enters into transactions where it retains the contractual rights to receive cash flows from assets but assumes a contractual obligation to pay those cash flows to other entities and transfers substantially all of the risks and rewards. These transactions are accounted for as "pass through" transfers that result in derecognition of the Bank:

- (i) Has no obligation to make payments unless it collects equivalent amounts from the assets
- (ii) Is prohibited from selling or pledging the assets; and
- (iii) Has an obligation to remit any cash it collects from assets without material delays

Collateral (shares and bonds) furnished by the Bank under standard repurchase agreements and securities lending and borrowings transactions are not derecognised because the Bank retains substantially all the risks and rewards on the basis of predetermined repurchase price, and the criteria for derecognition are therefore not met. This also applies to certain securitisation transactions in which the Bank retains a subordinated residual interest.

#### Financial liabilities

i) Classification and subsequent measurement

In both the current period and prior period, financial liabilities are classified as subsequently measured at amortised cost, except for:

- Financial liabilities at fair value through profit or loss such as derivatives, financial
- liabilities held for trading (e.g. short positions in the trading booking) and other financial liabilities designated as such at initial recognition. Gains or losses on financial liabilities designated at fair value through profit or loss are presented partially in other comprehensive income (the amount of change in the fair values of the financial liability that is attributable to changes in the credit risk of that liability) and partially profit or loss (the remaining amount of change in the fair value of the liability);
- Financial liabilities arising from the transfer of financial assets which did not qualify for derecognition, whereby a financial liability is recognised for the consideration received for the transfer. In subsequent periods, the Bank recognises any expense incurred on the financial liability; and
- Financial guarantee contracts and loan commitments

Financial liabilities are derecognised when they are extinguished (i.e. when the obligation specified in the contract is discharged, cancelled or expires).

The exchange between the Bank and its original lenders of

debt instruments with substantially different terms, as well as substantial modification of the terms of the existing financial liabilities, are accounted for as an extinguishment of the original financial liability and the recognition of a new financial liability. The terms are substantially different if the discounted present value of the cash flows under the new terms, including any fees paid net of any fees received and discounted using the original effective interest rate, is at least 10% different from the discounted present value of the remaining cash flows of the original financial liability. In addition, other qualitative factors, such as the currency that the instrument is denominated in, changes in the type of interest rate, new conversion features attached to the instrument and change in covenants are also taken into consideration.

If the exchange of debt instruments or modification of terms is accounted for as an extinguishment, any costs or fees incurred are recognised as part of the gain or loss on the extinguishment. If the exchange of modification is not accounted for as an extinguishment, any costs or fees incurred adjust the carrying amount of the liability and are amortised over the remaining term of the modified liability.

## Offsetting financial assets and financial liabilities

Financial assets and liabilities are offset and the net amount reported in the statement of financial position when there is a legally enforceable right to offset the recognised amounts and there is an intention to settle on a net basis or realise the asset and settle the liability simultaneously.

## 2.4 Cash and cash equivalents

Cash and cash equivalents includes cash in hand, deposits held at call with banks, other short term highly liquid investments with original maturities of three months or less. Funds restricted for a period of more than three months on origination and cash reserve deposits with the Central Bank of Kenya are excluded from cash and cash equivalents. Cash and cash equivalents are carried at amortised cost.

#### 2.5 Intangible assets - software

Acquired computer software licences are capitalised on the

basis of the costs incurred to acquire and bring to use the specific software. These costs are amortised over their estimated useful lives of 5 years.

Costs associated with maintaining computer software programmes are recognised as an expense as incurred.

#### 2.6 Property and equipment

Property and equipment are stated at historical cost less depreciation.

Depreciation is calculated on the straight line basis to allocate their cost less their residual values over their estimated useful lives, as follows:

Office premises	50 years
Office improvements	8 years
<ul> <li>Furniture, fittings and equipment</li> </ul>	8 years
Motor vehicles	4 years
Computer equipment	3-4 years

The assets' residual values and useful lives are reviewed, and adjusted if appropriate, at each balance sheet date. The Bank assesses at each reporting date whether there is any indication that any item of property and equipment is impaired. If any such indication exists, the Bank estimates the recoverable amount of the relevant assets. An impairment loss is recognised for the amount by which the asset's carrying amount exceeds its recoverable amount. The recoverable amount is the higher of an asset's fair value less costs to sell and value in use. For the purposes of assessing impairment, assets are Banked at the lowest levels for which there are separately identifiable cash flows (cash-generating units).

Gains and losses on disposal of property and equipment are determined by reference to their carrying amount and are taken into account in determining profit.

#### 2.7 Impairment of non - financial assets

Assets are reviewed for impairment whenever events or changes in circumstances indicate that the carrying amount may not be recoverable. An impairment loss is recognised for the amount by which the asset's carrying amount exceeds its recoverable amount. The recoverable



amount is the higher of an asset's fair value less costs to sell and value in use. For the purposes of assessing impairment, assets are grouped at the lowest levels for which there are separately identifiable cash flows (cash-generating units). The impairment test also can be performed on a single asset when the fair value less cost to sell or the value in use can be determined reliably. Non-financial assets that suffered impairment are reviewed for possible reversal of the impairment at each reporting date.

## 2.8 Employee benefits

## (a) Retirement benefit obligations

The Bank operates a defined contribution scheme for its employees. A defined contribution plan is a retirement benefit plan under which the Bank pays fixed contributions into a separate entity. The Bank has no legal or constructive obligations to pay further contributions if the fund does not hold sufficient assets to pay all employees the benefits relating to employee service in the current and prior periods. The assets of the scheme are held in separate trustee administered fund, which is funded from contributions from both the Bank and employees.

The Bank also contributes to the statutory National Social Security Fund. This is a defined contribution pension scheme registered under the National Social Security Act. The Bank's obligations under the scheme are limited to specific obligations legislated from time to time and are currently limited to a maximum of Shs 200 per month per employee. The Bank contributions in respect of retirement benefit schemes are charged to profit or loss in the year to which they relate.

## 2.9 Income tax expense

The tax expense for the period comprises current and deferred income tax. Tax is recognised in profit or loss, except to the extent that it relates to items recognised in other comprehensive income or directly in equity. In this case, the tax is also recognised in other comprehensive income or directly in equity respectively.

#### (a) Current income tax

Current income tax is the amount of income tax payable on the taxable profit for the year determined in accordance with the Kenyan Income Tax Act.

## (b) Deferred income tax

Deferred income tax is recognised, using the liability method, on temporary differences arising between the tax bases of assets and liabilities and their carrying amounts in the financial statements. However, deferred tax liabilities are not recognised if they arise from the initial recognition of goodwill; deferred income tax is not accounted for if it arises from initial recognition of an asset or liability in a transaction other than a business combination that at the time of the transaction affects neither accounting nor taxable profit or loss. Deferred income tax is determined using tax rates (and laws) that have been enacted or substantially enacted by the reporting date and are expected to apply when the related deferred income tax asset is realised or the deferred income tax liability is settled.

Deferred income tax assets and liabilities are offset when there is a legally enforceable right to offset current income tax assets against current income tax liabilities and when the deferred income taxes assets and liabilities relate to income taxes levied by the same taxation authority on either the same entity or different taxable entities where there is an intention to settle the balances on a net basis.

#### 2.10 Leases

This note provides information for leases where the Bank is a lessee.

The Bank has adopted IFRS 16 - Leases using the modified retrospective method from 1 January 2019 but has not restated comparatives for the 2018 reporting period, as permitted under the specific transition provisions in the standard. The reclassifications arising from the new leasing rules are therefore recognised in the opening balance sheet on 1 January 2019.

On adoption of IFRS 16, the Bank recognised lease liabilities in relation to leases which had previously been classified as 'operating leases' under the principles of IAS 17 Leases. These liabilities were measured at the present value of the remaining lease payments, discounted using the lessee's incremental borrowing rate as of 1 January 2019. The weighted average lessee's incremental borrowing rate

applied to the lease liabilities on 1 January 2019 was 13%.

For leases previously classified as finance leases the entity recognised the carrying amount of the lease asset and lease liability immediately before transition as the carrying amount of the right of use asset and the lease liability at the date of initial application respectively. The measurement principles of IFRS 16 are only applied after that date.

#### Practical expedients applied

In applying IFRS 16 for the first time, the Bank has used the following practical expedients permitted by the standard

- applying a single discount rate to a portfolio of leases with reasonably similar characteristics
- relying on previous assessments on whether leases are onerous as an alternative to performing an impairment

review – there were no onerous contracts as at 1 January 2019

- accounting for operating leases with a remaining lease term of less than 12 months as at 1 January 2019 as short-term leases
- excluding initial direct costs for the measurement of the right-of-use asset at the date of initial application, and
- using hindsight in determining the lease term where the contract contains options to extend or terminate the lease.

The Bank has also elected not to reassess whether a contract is, or contains a lease at the date of initial application. Instead, for contracts entered into before the transition date, the Bank relied on its assessment made applying IAS 17 and Interpretation 4 Determining whether an Arrangement contains a Lease.

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#### Measurement of lease liabilities

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Operating lease commitments disclosed as at 31 December 2018	40,990	
Discounted using the lessee's incremental borrowing rate of at the date of initial application	36,515	
Add: finance lease liabilities recognised as at 31 December 2018	-	
(Less): short-term leases not recognised as a liability	-	
(Less): low-value leases not recognised as a liability	-	
Lease liability recognised as at 1 January 2019	36,515	

## Measurement of right of use assets

Right-of use assets were measured at the amount equal to the lease liability, adjusted by the amount of any prepaid or accrued lease payments relating to that lease recognised in the balance sheet as at 31 December 2018.

## (i) Amounts recognised in the balance sheet

The balance sheet shows the following amounts relating to leases:



	31 December 2019 Kshs' 000	January 2019 Kshs' 000
<b>Right of use assets</b> Buildings	22,997	36,515
<b>Lease liabilities</b> Non-current	25,194	36,515

There were no additions to the right of use assets in the year.

## (i) Amounts recognised in the statement of profit or loss

The statement of profit or loss shows the following amounts relating to leases:

Depreciation charge of right-of-use assets	
Buildings	Kshs 13,518
Interest expense	Kshs 3,939
The total cash outflow for leases in 2019 was	Kshs. 15,260

(i) Amounts recognised in the statement of profit or loss

Lease terms are negotiated on an individual basis and contain a wide range of different terms and conditions. The lease agreements do not impose any covenants other than the security interests in the leased assets that are held by the lessor. Leased assets may not be used as security for borrowing purposes.

Assets and liabilities arising from a lease are initially measured on a present value basis. Lease liabilities include the net present value of the following lease payments:

- •Fixed payments (including in-substance fixed payments), less any lease incentives receivable
- •the exercise price of a purchase option if the Bank is reasonably certain to exercise that option, and
- •payments of penalties for terminating the lease, if the lease term reflects the Bank exercising that option.

Lease payments to be made under reasonably certain extension options are also included in the measurement of the liability.

The lease payments are discounted using the interest rate implicit in the lease. If that rate cannot be readily determined, which is generally the case for leases in the Bank, the lessee's incremental borrowing rate is used, being the rate that the individual lessee would have to pay to borrow the funds necessary to obtain an asset of similar value to the right-of-use asset in a similar economic environment with similar terms, security and conditions

To determine the incremental borrowing rate, the Bank:

- •where possible, uses recent third-party financing received by the individual lessee as a starting point, adjusted to reflect changes in financing conditions since third party financing was received
- ·uses a build-up approach that starts with a risk-free interest rate adjusted for credit risk for leases held by the Bank, which does not have recent third-party financing, and ·makes adjustments specific to the lease, e.g. term, country, currency and security.

Lease payments are allocated between principal and finance cost. The finance cost is charged to profit or loss over the lease period so as to produce a constant periodic rate of interest on the remaining balance of the liability for each period.

Right-of-use assets are measured at cost comprising the following:

- •the amount of the initial measurement of lease liability
- any lease payments made at or before the commencement date less any lease incentives received
- any initial direct costs, and
- restoration costs.

Right-of-use assets are generally depreciated over the shorter of the asset's useful life and the lease term on a straight-line basis. If the Bank is reasonably certain to exercise a purchase option, the right-of-use asset is depreciated over the underlying asset's useful life.

Payments associated with short-term leases of equipment and vehicles and all leases of low-value assets are recognised on a straight-line basis as an expense in profit or loss. Short-term leases are leases with a lease term of 12 months or less.

#### Extension and termination options

Extension and termination options are included in a number of property and equipment leases across the Bank. These are used to maximise operational flexibility in terms of managing the assets used in the Bank's operations. The majority of extension and termination options held are exercisable only by the Bank and not by the respective lessor.

### Leases under which the Company is the lessor

Leases that transfer substantially all the risks and rewards of ownership of the underlying asset to the lessee are classified as finance leases. All other leases are classified as operating leases. Payments received under operating leases are recognized as income in the profit and loss account on a straight-line basis over the lease term. The Bank has not entered into any finance leases.

## 2.11 Dividend payable

Dividends on ordinary shares are charged to equity in the period in which they are declared.

#### 2.12 Share capital

Ordinary shares are classified as 'share capital' in equity.

Any premium received over and above the par value of the shares is classified as 'share premium' in equity.

#### 2.13 Interest income and expense

Interest income and expense for all interest-bearing financial instruments, except for those classified as held for trading or designated at fair value through profit or loss, are recognised within 'interest income' or 'interest expense' in the income statement account using the effective interest method.

The effective interest method is a method of calculating the amortised cost of a financial asset or a financial liability and of allocating the interest income or interest expense over the relevant period. The effective interest rate is the rate that exactly discounts estimated future cash payments or receipts through the expected life of the financial instrument or, when appropriate, a shorter period to the net carrying amount of the financial asset or financial liability. The calculation includes all fees paid or received between parties to the contract that are an integral part of the effective interest rate, transaction costs and all other premiums or discounts.

Once a financial asset or a group of similar financial assets has been written down as a result of an impairment loss, interest income is recognised using the rate of interest that was used to discount the future cash flows for the purpose of measuring the impairment loss.

#### 2.14 Fee and commission income

Fees and commissions are generally recognised on an accrual basis when the service has been provided. Loan commitment fees for advances are credited to income upon first utilisation of the facility and are charged on an annual basis.

#### 2.15 Dividend income

Dividends are recognised in profit or loss when the Bank's right to receive payment is established.

#### 2.16 Acceptances and letters of credit

Acceptances and letters of credit are accounted for as

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off-balance sheet transactions and disclosed as contingent liabilities.

#### 2.17 Investment in associates

The investment in the associates is accounted for using the equity method. It is initially recorded at cost and the carrying amount is increased or decreased to recognise the Bank's share of the profits or losses of the investee after the acquisition date. Distributions received from the investee reduce the carrying amount of the investment.

On disposal of the investment, the difference between the net disposal proceeds and the carrying amount is charged or credited to the profit or loss.

#### 2.18 Derivative financial instruments

Derivatives, which comprise solely forward foreign exchange contracts, are initially recognised at fair value on the date the derivative contract is entered into and are subsequently measured at fair value. The fair value is determined using forward exchange market rates at the balance sheet date or appropriate pricing models. The derivatives do not qualify for hedge accounting. Changes in the fair value of derivatives are recognised immediately in the statement of profit or loss.

## 3. Critical accounting estimates and judgements in applying accounting policies

The preparation of financial statements requires the use of accounting estimates which, by definition, will seldom equal the actual results. The directors also need to exercise judgment in applying the Bank's accounting policies.

All estimates and assumptions required in conformity with IFRS are best estimates undertaken in accordance with the applicable standard. Estimates and judgements are evaluated on a continuous basis, and are based on past experience and other factors, including expectations with regard to future events.

This note provides an overview of the areas that involve a higher degree of judgment or complexity, and major sources of estimation uncertainty that have a significant risk of resulting in a material adjustment within the next financial year. Detailed information about each of these estimates and judgements is included in the related notes together with information about the basis of calculation for each affected line item in the financial statements.

### Measurement of expected credit losses

The measurement of the expected credit loss allowance for financial assets measured at amortised cost and FVOCI is an area that requires the use of complex models and significant assumptions about future economic conditions and credit behaviour (e.g. the likelihood of customers defaulting and the resulting losses).

A number of significant judgements are also required in applying the accounting requirement for measuring ECL, such as:

- -Determining criteria for significant increase in credit risk;
- -Choosing the appropriate models and assumptions for the measurement of ECL;
- -Establishing the number and relative weightings of forward-looking scenarios for each type of product/market and the associated ECL;
- -Establishing groups of similar financial assets for the purposes of measuring ECL;
- -Determining the relevant period of exposure to credit risk when measuring ECL for credit cards and revolving credit facilities: and
- -Determining the appropriate business models and assessing the "solely payments of principal and interest (SPPI)" requirements for financial assets.

## 4. Financial risk management

The Bank's activities expose it to a variety of financial risks: market risk (including currency risk, fair value interest rate risk, cash flow interest rate risk and price risk), credit risk and liquidity risk. Those activities involve the analysis, evaluation, acceptance and management of some degree of risk or combination of risks. Taking risk is core to the Bank's business, and the financial risks are an inevitable consequence of being in business. The Bank's aim is therefore to achieve an appropriate balance between risk and return and minimise potential adverse effects on its financial performance.

Risk management is carried out by the Risk and Compliance unit under policies approved by the Board Risk Management Committee (BRMC). Assets and Liability Committee (ALCO) identifies, evaluates and hedges financial risks in close cooperation with the operating units. The Board provides written principles for overall risk management, as well as written policies covering specific areas such as foreign exchange risk, interest rate risk, credit risk, use of derivative and non-derivative financial instruments.

#### 4.1 Credit risk

The Bank takes on exposure to credit risk, which is the risk that a counterparty will cause a financial loss to the Bank by failing to pay amounts in full when due. Credit risk is the most important risk for the Bank's business: management therefore carefully manages the exposure to credit risk. Credit exposures arise principally in lending and investment activities. There is also credit risk in off-balance sheet financial instruments, such as loan commitments. Credit risk management and control is centralised in the Credit Risk Management Committee, which reports regularly to the Board Credit Committee (BCC).

The Bank structures the levels of credit risk it undertakes by placing limits on the amount of risk accepted in relation to one borrower, or groups of borrowers, and to industry segments. Such risks are monitored on a revolving basis and are subject to annual or more frequent review. Limits on the level of credit risk by industry sector are approved regularly by the BCC.

The exposure to any one borrower including banks is further restricted by sub-limits covering on- and off-balance sheet exposures and daily delivery risk limits in relation to trading items such as forward foreign exchange contracts. Actual exposures against limits are monitored daily.

Exposure to credit risk is managed through regular analysis of the ability of borrowers and potential borrowers to meet interest and capital repayment obligations and by changing lending limits where appropriate. Exposure to credit risk is also managed in part by obtaining collateral equal or above the loan advanced.

## Loans and advances (including loan commitments and guarantees)

The estimation of credit exposure is complex and requires the use of models, as the value of a product varies with changes in market variables, expected cash flows and the passage of time. The assessment of credit risk of a portfolio of assets entails further estimations as to the likelihood of defaults occurring, of the associated loss ratios and of default correlations between counterparties.

The Bank has developed models to support the quantification of the credit risk. These rating and scoring models are in use for all key credit portfolios and form the basis for measuring default risks. In measuring credit risk of loans and advances at a counterparty level, the Bank considers three components: (i) the 'Probability of Default' (PD) by the client or counterparty on its contractual obligations; (ii) current exposures to the counterparty and its likely future development, from which the Bank derive the 'Exposure at Default' (EAD); and (iii) the likely recovery ratio on the defaulted obligations (the 'Loss Given Default') (LGD). The models are reviewed regularly to monitor their robustness relative to actual performance and amended as necessary to optimise their effectiveness.

#### 4.1.1 Credit risk measurement

The estimation of credit exposure is complex and requires the use of models, as the value of a product varies with changes in market variables, expected cash flows and the passage of time. The assessment of credit risk of a portfolio of assets entails further estimations as to the likelihood of defaults occurring, of the associated loss ratios and of default correlations between counterparties.

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(EAD); and (iii) the likely recovery ratio on the defaulted obligations (the 'Loss Given Default') (LGD). The models are reviewed regularly to monitor their robustness relative to actual performance and amended as necessary to optimise their effectiveness.

#### Credit risk grading

The Bank has developed an internal credit risk grading system that reflect its assessment of the probability of defaults of individual counterparties. The Bank uses internal rating models tailored to the various categories of counterparty. Borrower and loan specific information collected at the time of application (such as disposable income, the level of collateral for retail exposures, and turnover and industry type for wholesale exposures) is fed into this rating model. This is supplemented with external data such as credit bureau scoring information on individual borrowers. In addition, the models enable expert judgment from the Credit Risk Officer to be fed into the final internal credit rating for each exposure. This allows for the considerations which may not be captured as part of the other data input into the model.

The following are additional considerations for each type of portfolio held by the Bank:

## Retail

After the date of initial recognition, for retail business, the payment behaviour of the borrower is monitored on a periodic basis to develop a behavioural score. Any other know information about the borrower, which impacts their creditworthiness - such as unemployment and previous delinquency history - is also incorporated into the behavioural score. This score is mapped to a PD.

## Corporate

For wholesale business, the rating is determined at the borrower level. A relationship manager will incorporate any updated or new information/credit assessments into the credit system on an ongoing basis. In addition, the relationship manager will also update information about the creditworthiness of the borrower every year from sources such as public financial statements. This will determine the updated internal credit rating and PD.

For debt securities in the treasury portfolio, external rating

agency credit grades are used. These published grades are continuously monitored and updated. The PDs associated with each grade are determined based on realised default rates over the prior 12 months, as published by the rating agency.

#### Treasurv

For debt securities in the treasury portfolio, external rating agency credit grades are used. These published grades are continuously monitored and updated. The PDs associated with each grade are determined based on realised default rates over the prior 12 months, as published by the rating agency.

#### 4.1.2 Expected credit loss measurement

IFRS 9 outlines a "three-stage" model for impairment based on changes in credit quality since initial recognition as summarised below:

- -A financial instrument that is not credit impaired at initial recognition is classified in "Stage 1" and has its credit risk continuously monitored by the Bank.
- -If a significant increase in credit risk ("SICR" since initial recognition is identified, the financial instrument is moved to "Stage 2" but is not yet deemed to be credit impaired.
- -If the financial instrument is credit-impaired, the financial instrument is then moved to "Stage 3.
- -Financial instruments in Stage 1 have their ECL measured at an amount equal to the portion of lifetime expected credit losses that result from default events possible within the next 12 months. Instruments in Stage 2 or 3 have their ECL measured based on expected credit losses on a lifetime hasis.
- -A pervasive concept in measuring ECL in accordance with IFRS 9 is that it should consider forwardlooking information
- -Purchased or originated credit-impaired financial assets are those financial assets that are credit-impaired on initial recognition. Their ECL is always measured on a lifetime basis (Stage 3)

The key judgements and assumptions adopted by the Bank in addressing the requirements of the Standard are as follows:

#### 4.1.2.1 Significant increase in credit risk

The Bank considers a financial instrument to have experienced a significant increase in credit risk when one or more of the following quantitative, qualitative or backstop criteria have been met:

#### Quantitative criteria

The standard also sets out a rebuttable presumption that the credit risk on a financial asset has increased significantly since initial recognition when contractual payments are more than 30 days past due. The Bank has adopted the default standard definition of 30 days past due to determine the significant increase in credit risk.

#### **Qualitative** criteria

The Bank considers a significant increase in credit risk in their portfolio if the borrower is on the watch list and/or the instrument meets one or more of the following criteria:

- Significant increase in credit spread
- Significant adverse changes in business, financial and/or economic conditions in which the borrower operates
- Actual or expected forbearance or restructuring
- Actual or expected significant adverse change in operating results of the borrower
- Significant change in collateral value (secured facilities only) which is expected to
- increase risk of default

Early signs of cash flows/liquidity problems such as delay in servicing of trade creditors/loans

The assessment of SICR incorporates forward-looking information and is performed at the counterparty level and on a periodic basis. The criteria used to identify SICR are monitored and reviewed periodically for appropriateness by the independent credit team.

## 4.1.2.2 Definition of default and credit-impaired assets

The Bank defines a financial instrument as in default, which is fully aligned with the definition of credit-impaired, when it meets one or more of the following criteria:

Qualitative criteria

The borrower meets unlikeliness to pay criteria, which indicates the borrower is in significant financial difficulty. These are instances where:

- The borrower is in long-term forbearance
- The borrower is deceased
- The borrower is insolvent or becoming probable that the borrower will enter bankruptcy
- The borrower is in breach of financial covenants
- An active market for that financial asset has disappeared because of financial difficulties
- Concessions have been made by the lender relating to the borrower's financial difficulty
- Financial assets are purchased or originated at a deep discount that reflects the incurred credit losses

The above criteria have been applied to all financial instruments held by the Bank and are consistent with the definition of default used for internal credit risk management purposes. The default definition has been applied consistently to model the Probability of Default (PD), Exposure at Default (EAD) and Loss Given Default (LGD) throughout the Group's expected loss calculations.

An instrument is considered to no longer be in default (i.e. to have cured) when it no longer meets any of the default criteria for a consecutive period of six months. This period of six months has been determined based on an analysis which considers the likelihood of a financial instrument returning to default status after cure using different possible cure definitions.

The expected credit loss (ECL) is measured on either a 12-month (12M) or Lifetime basis depending on whether a significant increase in credit risk has occurred since initial recognition or whether an asset is considered to be credit impaired. Expected credit losses are the discounted product of the Probability of Default (PD), Exposure at Default (EAD), and Loss Given Default (LGD), defined as follows:

- The PD represents the likelihood of a borrower defaulting on its financial obligation, either over the next 12 months (12M PD), or over the remaining lifetime (Lifetime PD) of the obligation.
- EAD is based on the amounts the Bank expects to be owed at the time of default, over the next 12 months (12M EAD) or over the remaining lifetime (Lifetime EAD).

LGD represents the Bank's expectations of the extent of loss on a defaulted exposure. LGD varies by type of counter-



party, type of seniority of claim and availability of collateral or other credit support. LGD is calculated on a 12-month or lifetime basis, where 12 month LGD is the percentage of loss expected to be made if the default occurs over the next 12 months and lifetime LGD is the percentage of loss expected to be made if the default occurs over the remaining expected lifetime of the loan.

## 4.1.2.3 Measuring expected credit loss - inputs, assumptions and estimation techniques

Forward-looking economic information is also included in determining the 12-month and lifetime PD, EAD and LGD. These assumptions vary by product type.

## 4.1.2.4 Forward-looking information incorporated in the ECL models

The assessment of SICR and the calculation of ECL both incorporate forward-looking information. The Bank has performed historical analysis and identified the key economic variables impacting credit risk and expected credit losses for each portfolio. These economic variables and their associated impact on PD, EAD and LGD vary by financial instrument.

The most significant period-end assumptions used for the ECL estimate as at 31 December 2019 are as follows:

## Macro-Economic Variable

	Coefficient	Base 90%	Weighting Upside 5%	Downside 5%
Reverse Repo Rate	(0.07874)	3.61%	9.02%	0.01%
Lending Rate	(0.20589)	11.88%	14.26%	9.50%
Housing Price Index	(0.36169)	(1.27%)	0.57%	(3.11%)
Constant	0.04556	-	-	-

Other forward-looking considerations not otherwise incorporated within the above scenarios, such as the impact of any regulatory, legislative or political changes, have been considered, but are not deemed to have a material impact on therefore no adjustment has been made to the ECL for such factors. This is reviewed and monitored for appropriateness on a quarterly basis

## Sensitivity analysis

Set out below are the changes to the ECL at 31 December 2019 that would result from reasonably possible changes in the Bank's macro-economic overlays and the probability weightings from actual assumptions used in the Bank's economic variable assumptions.

The impact of a 5% increase/decrease in macro-economic overlays will lead to the following change in expected credit loss;

	Base	Upside	Downside
	Shs '000	Shs '000	Shs '000
5% Change	2,136	120,366	(112,742)

#### 4.1.3 Credit risk exposure

	2019	2018
Maximum exposure to credit risk before collateral held	Shs'000	Shs'000
Balances with Central Bank of Kenya (Note 13)	2,714,573	2,528,443
Deposits and balances due from banking institutions (Note 22)	1,921,286	1,704,805
Loans and advances to customers (Note 14)	23,789,164	22,586,671
Government and other securities held to maturity (Note 15)	1,826,658	1,767,275
Available for sale investment securities (Note 15)	4,277,471	2,501,698
Other assets	188,535	260,791
Credit risk exposures relating to off-balance sheet items:		
- Acceptances and letters of credit	1,762,668	2,246,636
- Guarantee and performance bonds	543,916	983,292
- Commitments to lend	3,904,690	3,477,194
	40,928,961	38,056,805

The above table represents a worst-case scenario of credit risk exposure to the Bank at 31 December 2019 and 2018, without taking account of any collateral held or other credit enhancements attached. For on-balance sheet assets, the exposures set out above are based on carrying amounts as reported in the balance sheet.

Loans and advances to customers and off-balance sheet items are secured by collateral in form of charges over land and buildings and/or plant and machinery or corporate guarantees and other collateral acceptable by the Kenyan law. However, there are loans and advances to corporate customers and individuals that are unsecured. Before disbursing any unsecured loan, the Bank undertakes stringent credit risk assessment.

Management is confident in its ability to continue to control and sustain minimal exposure of credit risk to the Bank resulting from both its loan and advances portfolio and debt securities based on the following:

- the Bank exercises stringent controls over the granting of
- 95% of the loans and advances portfolio are neither past due nor impaired
- 94% of investments securities at amortised cost are government securities.

## Financial assets that are past due or impaired

The Bank aligns the classification of assets that are past due or impaired in line with the Central Bank of Kenya prudential guidelines. In determining the classification of an account, performance is the primary consideration. Classification of an account reflects judgement about the risk of default and loss associated with the credit facility.

Accounts are classified into five categories as follows:

CBK PG/04 Guidelines	Days past due	IFRS 9 Stage allocation
Normal	0-30	
Watch	31-90	
Substandard	91-180	:
Doubtful	181 - 365	:
Loss	Over 365 or considered uncollectible	:

IFRS	9	Sta	ge	all	oca	ation

1	
2	
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3	

Loans and advances less than 30 days past due date are not considered to be impaired unless other information is available to indicate otherwise.

Loans and advances are summarised as follows:

	2019	2018
	Shs'000	Shs'000
Stage 1: Neither past due nor impaired	22,316,718	22,082,600
Stage 2: Past due but not impaired	1,279,454	336,578
Stage 3: Impaired	1,204,434	696,424
Gross	24,800,606	23,115,602
Staff loan adjustment	(25,485)	(41,606)
Less: allowance for impairment (Note 14)	(985,957)	(487,325)
Net loans and advances	23,789,164	22,586,671

No other financial assets are either past due or impaired

## Write-off policy

The Bank writes off a loan balance when the credit department determines that the loans are uncollectible. This determination is reached after considering information such as the occurrence of significant changes in the borrower's financial position such that the borrower can no longer pay the obligation or that proceeds from collateral have failed to cover the entire facility outstanding. For smaller balance standardised loans, write-off decisions are generally based on a product specific past due default history.

#### Collateral on loans and advances

The Bank routinely obtains collateral and security to mitigate credit risk. The Bank ensures that any collateral held is sufficiently liquid, legally effective, enforceable and regularly reassessed.

Before attaching value to collateral, business holding approved collateral must ensure that they are legally perfected devoid of any encumbrances. Security structures and legal covenants are subject to regular review, to ensure

that they remain fit for purpose and remain consistent with accepted local market practice.

The principal collateral types held by the Bank for loans and advances are:

- Mortgages over residential properties.
- Charges over business assets such as premises, inventory and accounts receivable.
- Charges over financial instruments such as debt securities and equities.

Valuation of collateral taken will be within agreed parameters and will be conservative in value. The valuation is performed only on origination or in the course of enforcement actions. Collateral for impaired loans is reviewed regularly to ensure that it is still enforceable and that the impairment allowance remains appropriate given the current valuation.

The Bank will consider all relevant factors, including local market conditions and practices, before any collateral is realized.

	2019	2018
	Shs'000	Shs'000
Stage 1: Against collectively impaired:		
Property	14,242,526	14,590,928
Other*	16,407,759	16,050,748
Stage 2: Against past due but not impaired:		
Property	915,000	339,800
Other*	6,000	-
Stage 3: Against individually impaired:		
Property	1,094,851	500,000
Other	18,585	-

<sup>\*</sup>Other includes log books, cash cover, machinery, debentures and directors' guarantees

## 4.2 Concentrations of risk

Economic sector risk concentrations within the customer loan and deposit portfolios were as follows:

	Loans and Advances	Credit Commitments
At 31 December 2019	%	%
CORPORATE		
	25	22
Manufacturing	25	22
Wholesale and Retail trade	21	34
Transport and Communication	1	1
Business services	3	7
Agriculture	8	2
Building & Construction	9	3
Real estate	17	16
Others	11	7
RETAIL		
Personal & Households	5	8
	100%	100%



At 31 December 2018	Loans and Advances %	Credit Commitments %
CORPORATE		
Manufacturing	28	30
Wholesale and Retail trade	21	38
Transport and Communication	2	2
Business services	3	3
Agriculture	5	2
Building & Construction	8	4
Real estate	16	9
Others	11	2
RETAIL		
Personal & Households	6	10
	100%	100%

Customer deposits		
	2019	2018
	%	%
Insurance companies	1	1
Private enterprises	29	33
Commercial banks	0	0
Individuals	66	62
Non - residents	1	1
Non-profit organisations	1	1
Others	2	2
	100%	100%

## 4.3 Liquidity risk

Liquidity risk is the risk that the Bank is unable to meet its payment obligations associated with its financial liabilities as they fall due and to replace funds when they are withdrawn.

The Bank is exposed to daily calls on its available cash resources from overnight deposits, current accounts, maturing deposits, and calls on cash settled contingencies. The Bank does not maintain cash resources to meet all these needs as experience shows that a minimum level of reinvestment of maturing funds can be predicted with a high level of certainty. The Central Bank of Kenya requires that the Bank maintain a cash reserve ratio computed as 5.25% of customer deposits of the preceding month. In addition, the Board and Assets and liabilities Committee (ALCO) closely monitors the limits on the minimum proportion of maturing funds available to meet such calls and on the minimum level of inter-bank and other borrowing facilities that should be in place to cover withdrawals at unexpected levels of demand. The Treasury department monitors liquidity ratios on a daily basis. The table below details the reported ratios of net liquidity assets to deposits from customer during the year:

	<b>2019</b> %	<b>2018</b> %
At close of the year	34.4	31.10
Average for the period	32.33	31.26
Maximum for the period	34.90	40.90
Minimum for the period	28.40	26.60

The Bank at all times complies with the regulatory minimum liquidity ratio of 20%.

The table below presents the undiscounted cash flows payable by the Bank under financial liabilities by remaining contractual maturities at the balance sheet date. All figures are in Thousands of Kenya Shillings.

At 31 December 2019	Up to 1 month	1-3 months	3-6 months	6-12 months	Over 1 year	Total
Liabilities						
Customer deposits	7,384,911	11,828,611	4,608,145	3,151,741	7,621	26,981,029
Deposits and balances due						
to banking institutions	-	965,314	-	-	-	965,314
Long term borrowings	-	325,319	-	-	1,957,396	2,282,715
Other financial liabilities	168,051	-	-	-	-	168,051
Total financial liabilities (contractual maturity dates)	7,552,962	13,119,244	4,608,145	3,151,741	1,965,017	30,397,109



At 31 December 2018	Up to 1 month	1-3 months	3-6 months	6-12 months	Over 1 year	Total
Liabilities						
Customer deposits	7,426,014	11,802,618	2,987,356	1,790,943	11,105	24,018,036
Deposits and balances due						
to banking institutions	-	58,355	516,139	-	-	574,494
Long term borrowings	-	483,408	-	-	2,136,169	2,619,577
Other financial liabilities	95,338	-	-	-	-	95,338
Total financial liabilities (contractual maturity dates)	7,521,352	12,344,381	3,503,495	1,790,943	2,147,274	27,307,445
4.4 Market risk						

Market risk is the risk that changes in market prices, which include currency exchange rates and interest rates, will affect the fair value or future cash flows of a financial instrument. Market risk arises from open positions in interest rates and foreign currencies, both of which are exposed to general and specific market movements and changes in the level of volatility. The objective of market risk management is to manage and control market risk exposures within acceptable limits, while optimising the return on risk. Overall responsibility for managing market risk rests with the Assets and Liabilities Committee (ALCO). The Treasury department is responsible for the development of detailed risk management policies (subject to review and approval by ALCO) and for the day to day implementation of those policies.

## **Currency Risk**

The Bank takes on exposure to the effects of fluctuations in the prevailing foreign currency exchange rates on its financial position and cash flows. The Board sets limits on the level of exposure by currency and in total for both overnight and intra-day positions, which are monitored daily.

The table below summarises the Bank's exposure to foreign currency exchange rate risk at 31 December. Included in the table are the Bank's financial instruments, categorised by currency (all amounts expressed in thousands of Kenya Shillings):

At 31 December 2019					
	USD	GBP	Euro	Other	Total
Accepta					
Assets	420 441	216 601	25 440	22	671 502
Cash and balances with Central Bank of Kenya	429,441	216,691	25,418	33	671,583
Deposits and balances due from banking institutions	1,259,241	286,167	37,825	1,556	1,584,789
Loans and advances to customers	4,036,343	181,653	530,630	-	4,748,626
Investment securities	422,058	-	-	-	422,058
Other assets	1,228	-	-	-	1,228
Total assets	6,148,311	684,511	593,873	1,589	7,428,284
Liabilities					
Customer deposits	3,520,588	749,852	98,943	_	4,369,383
Deposits and balances due to banking institutions	864,215	-	90,898	_	955,113
Long term borrowings	1,741,727	-	320,576	-	2,062,303
Other liabilities	600	_	-	_	600
Total liabilities	6,127,130	749,852	510,417	_	7,387,399
Net on-balance sheet position	21,181	(65,341)	83,456	1,589	40,885
Net off-balance sheet position	13,085	74,779	(56,684)	1,392	32,572
Overall open position	34,266	9,438	26,772	2,981	73,457
At 31 December 2018					
Total assets	4,502,804	822,877	740,885	4,526	6,071,092
Total liabilities	4,495,993	915,571	616,422		6,027,986
Net on-balance sheet position	6,811	( <b>92,694)</b>	124,463	4,526	43,106
Net off-balance sheet position	8,051	114,014	(130,128)	4,320	(11,423)
Overall open position	14,862	21,320	(5,665)	4,526	32,683
Overall open position	14,002	Z1,3ZU	(5,005)	4,526	32,063
The net off-balance sheet position represents the off-	- balance shee	t facilities that	were held by th	e Bank.	



## **Currency risk sensitivity analysis**

The table below shows the impact on post tax profit of 10% appreciation or depreciation of the shilling against other major currencies (all amounts expressed in thousands of Kenya Shillings):

	Currency carrying amount	Appreciation by 10%	Depreciation by 10%
	, ,	,	,
At 31 December 2019			
Assets			
Cash and balances with Central Bank of Kenya	671,583	(67,158)	67,158
Deposits and balances due from banking institutions	1,584,789	(158,479)	158,479
Loans and advances to customers	4,748,626	(474,863)	474,863
Investment securities	422,058	(42,206)	42,206
Other assets	1,228	(123)	123
	7.470.704	(742.020)	747.070
Total assets	7,428,284	(742,829)	742,829
Liabilities			
Customer deposits	4,369,383	436,938	(436,938)
Deposits and balances due to banking institutions	955,113	95,511	(95,511)
Long term borrowings	2,062,303	206,230	(206,230)
Other liabilities	600	60	(60)
			<b>/</b>
Total liabilities	7,387,399	738,739	(738,739)
Total (decrease) / increase		(4,089)	4,089
Tax charge 30%		1,227	(1,227)
3		,	,,==,,
Impact on profits	-	(2,862)	2,862

At 31 December 2019, if the Shilling had weakened/strengthened hypothetically by 10% against the foreign currencies in which the Bank had exposures, with all other variables held constant, post-tax profit for the year would have been higher/lower by Shs 2,862,000 (2018: Shs 3,087,000).

## Interest rate risk

The Bank takes on exposure to the effects of fluctuations in the prevailing levels of market interest rates on both its fair value and cash flow risks. Interest margins may increase as a result of such changes but may reduce or create losses in the event that unexpected movements arise. Management sets limits on the level of mismatch of interest rate re-pricing that may be undertaken, which is monitored daily.

The table below summarises the Bank's exposure to interest rate risks. Included in the table are the Bank's assets and liabilities at carrying amounts, categorised by the earlier of contractual re-pricing or maturity dates. The Bank does not bear an interest rate risk on off balance sheet items. All figures are in thousands of Kenya Shillings.

#### At 31 December 2019

At 31 December 2019							
	Up to 1	1-3	3-6	6-12	Over 1	Non-interest	
	month	years	years	years	year	bearing	Total
Assets							
Cash and balances with							
Central Bank of Kenya	511,304	-	-	-	-	2,301,033	2,812,337
Investment securities:							
- Fair Value through OCI	-	-	-	-	4,005,947	271,524	4,277,471
- At Amortised Cost	-	-	-	108,543	1,718,115	-	1,826,658
Deposits and balances due from							
banking institutions	333,010	-	-	-	-	1,588,276	1,921,286
Loans and advances to customers	2,831,229	1,326,149	2,181,946	2,446,851	15,002,989	-	23,789,164
Investments in associates	-	-	-	-	-	346,639	346,639
Property and equipment	-	-	-	-	-	170,786	170,786
Intangible assets	-	-	-	-	-	92,135	92,135
Tax recoverable	-	-	-	-	-	-	-
Deferred income tax asset						435,278	435,278
Right of Use Asset	-	-	-	-	-	22,997	22,997
Other assets	-	-	-	-	-	377,659	377,659
Total assets	3,675,543	1,326,149	2,181,946	2,555,394	20,727,051	5,606,327	36,072,410
Liabilities & Shareholders' Funds							
	0.767.500	7.506.212	4 445 503	2.056.003	7,003	2 622 605	26 205 004
Customer deposits	8,767,590	7,596,212	4,445,592	2,956,092	7,003	2,622,605	26,395,094
Deposit and Balances due from	201 202	200.004	207.007			_	055 110
Banking Institutions	361,202	296,904	297,007	-	1 741 774	-	955,113
Long term borrowings	25,211	295,358	-	-	1,741,734		2,062,303
Current income tax	-	-	-	-	-	135,364	135,364
Lease Liability	-	-	-	-	-	25,194	25,194
Other liabilities	-	-	-	-		142,857	142,857
Shareholders' funds	0.454.003	0.400.474	4 742 500	-	-	6,356,485	6,356,485
Total liabilities & shareholders' funds	9,154,003	8,188,474	4,742,599	2,956,092	1,748,737	9,282,505	36,072,410
Interest sensitivity gap	(5,478,460)	(6,862,325)	(2,560,653)	(400,698)	18,978,314	(3,676,178)	-
At 31 December 2018							
	Up to 1	1-3	3-6	6-12	Over 1	Non-interest	
	month	years	years	years	year	bearing	Total
Total	3 400 574	1 5 44 353	2 242 626	4 304 463	44 603 533	F 300 601	22 226 055
Total assets	3,188,571	1,641,369	3,213,639	4,384,163	14,602,522	5,306,691	32,336,955
Total liabilities	9,084,983	7,873,836	3,401,382	1,673,093	1,451,896	8,851,765	32,336,955
Interest sensitivity gap	(5,896,412)	(6,232,467)	(187,743)	2,711,070	13,150,626	(3,545,074)	-



## Interest rates risk sensitivity analysis

The Bank monitors the impact of risks associated with fluctuations of interest rates. The table below indicate the impact of a hypothetical 100basis points increase or decrease in interest rates on the Bank's financial assets and liabilities:

		At 31 Dec	ember 2019
		Increase	Decrease
	<b>Carrying Amounts</b>	by 1%	by 1%
Assets			
Cash and balances with Central Bank of Kenya	2,812,337	-	-
Investment securities :			
- Fair Value Through OCI	4,277,471	-	-
- At Amortised Cost	1,826,658	-	-
Deposits and balances due from banking institutions	1,921,286	-	-
Loans and advances to customers	23,789,164	237,892	(237,892)
Investment in associate	346,639	-	-
Property and equipment	170,786	-	-
Intangible assets	92,135	-	-
Tax recoverable	-	-	-
Deferred income tax	435,278	-	-
Right of Use Asset	22,997	-	-
Other assets	377,659	-	-
Liabilities & Equity			
Customer deposits	23,772,489	(237,725)	237,725
Customer deposits zero rate	2,622,605	-	-
Deposits and balances due to banking institutions	955,113	-	-
Long term borrowings	320,569	-	-
Longterm Borrowing at Variable Rate	1,741,734	(17,417)	17,417
Current Tax	135,364		
Lease Liability	25,194		
Other liabilities	142,857		
Shareholders' equity	6,356,485	-	-
Net interest income increase /(decrease)		(17,250)	17,250
Tax charge at 30 %		5,175	(5,175)
Impact on post tax profit		(12,075)	12,075

At 31 December 2019, assuming all other variables remain constant an increase/decrease of 100 basis point on interest rates would have resulted in an increase/decrease in post-tax profit of Shs 12,075,000 (2018: Shs 4,172,000).

The effective interest rates by major currency for monetary financial instruments at 31 December 2019 and 2018 were in the following ranges:

	2019		20	018
	In Shs	In Other Currencies	In Shs	In Other Currencies
Assets				
Government securities	11.98%	-	11.66%	-
Deposits and balances due from banking institutions	6.75%	-	6.50%	-
Loans and advances to customers	12.51%	8.39%	12.98%	8.41%
Other investment securities	-	5.00%	-	5.00%
Liabilities				
Customer deposits	7.69%	2.55%	7.65%	1.75%
Deposits and balances due to banking institutions	-	4.35%	-	5.27%
Long term borrowings	-	6.69%	-	7.26%

The matching and controlled mismatching of the maturities and interest rates of assets and liabilities is fundamental to the management of the Bank. It is unusual for banks assets and liabilities ever to be completely matched since business transacted is often of uncertain terms and of different types. An unmatched position potentially enhances profitability but can also increase the risk of losses.

The maturities of assets and liabilities and the ability to replace, at an acceptable cost, interest-bearing liabilities as they mature, are important factors in assessing the liquidity of the Bank and its exposure to changes in interest rates and exchange rates.

#### 4.5 Fair values of financial assets and liabilities

Effective 1 January 2009, the Bank adopted the

amendment to IFRS 7 for financial instruments that are measured in the balance sheet at fair value, this requires disclosure of fair value measurements by level of the following fair value measurement hierarchy:

- •Quoted prices (unadjusted) in active markets for identical assets or liabilities (level 1);
- •Inputs other than quoted prices included within level 1 that are observable for the asset or liability, either directly (that is, as prices) or indirectly (that is, derived from prices) (level 2); and
- •Inputs for the asset or liability that are not based on observable market data (that is, unobservable inputs) (level 3).

The following table presents the Bank's assets that are measured at fair value at 31 December. There were no liabilities measured at fair value through profit and loss for the same period (2018: Nil)



	Level 1 Shs'000	Level 2 Shs'000	Level 3 Shs'000	Total Balance Shs'000
As at 31 December 2019 Assets Fair Value Through OCI - Debt investments - Equity investments - Impairment Charge Total Assets	3,941,411 95,322 (2,300) <b>4,034,433</b>	- - -	244,153 - (1,115) <b>243,038</b>	4,185,564 95,322 (3,415) <b>4,277,471</b>
As at 31 December 2018 Assets Fair Value Through OCI - Debt investments - Equity investments - Impairment Charge Total assets	2,157,926 100,726 (1,006) <b>2,257,646</b>	- - - -	245,224 - (1,172) <b>244,052</b>	2,403,150 100,726 (2,178) <b>2,501,698</b>

The fair value of financial instruments traded in active markets is based on quoted market prices at the balance sheet date. A market is regarded as active if quoted prices are readily and regularly available from an exchange, dealer, broker, industry Bank, pricing service, or regulatory agency, and those prices represent actual and regularly occurring market transactions on an arm's length basis. The quoted market price used for financial assets held by the Bank is the current bid price. These instruments are included in level 1. Instruments included in level 1 comprise primarily foreign corporate bonds and Nairobi Securities Exchange ("NSE") equity investments classified as available for sale.

The fair value of financial instruments that are not traded in an active market (for example, over-the-counter derivatives) is determined by using valuation techniques. These valuation techniques maximise the use of observable market data where it is available and rely as little as possible on entity specific estimates. If all significant inputs required to fair value an instrument are observable, the instrument is included in level 2.

If one or more of the significant inputs is not based on observable market data, the instrument is included in level 3.

Specific valuation techniques used to value financial instruments include:

·Quoted market prices or dealer quotes for similar

#### instruments

- •The fair value of interest rate swaps is calculated as the present value of the estimated future cash flows based on observable yield curves.
- •The fair value of forward foreign exchange contracts is determined using forward exchange rates at the balance sheet date, with the resulting value discounted back to present value.
- Other techniques, such as discounted cash flow analysis, are used to determine fair value for the remaining financial instruments.

The movement in level 3 during the year are in respect of forex gains.

The fair value of investment securities at amortised cost listed at NSE as at 31 December 2019 is estimated at Shs 1,648,374,000 (2018: Shs 1,475,430,000) compared to their carrying value of Shs 1,571,950,000 (2018: Shs1,445,420,000). The fair value through OCI investment securities are carried at fair value in the Bank's books. The fair values of the Bank's other financial assets and liabilities approximate the respective carrying amounts, due to the generally short periods to contractual repricing or maturity dates as set out above. Fair values are based on discounted cash flows using a discount rate based upon the borrowing rate that directors expect would be available to the Bank at the balance sheet date.

#### 4.6 Capital management

The Bank's objectives when managing capital, which is a broader concept than the 'equity' on the balance sheets, are:

- •to comply with the capital requirements set by the Central Bank of Kenya;
- •to safeguard the Bank's ability to continue as a going concern, so that it can continue to provide returns for shareholders and benefits for other stakeholders:
- •to maintain a strong capital base to support the development of its business.

Capital adequacy and use of regulatory capital are monitored regularly by management, employing techniques based on the guidelines developed by the Basel Committee, as implemented by the Central Bank of Kenya for supervisory purposes. The required information is filed with the Central Bank of Kenya monthly.

The Central Bank of Kenya requires each bank to: (a) hold the minimum level of regulatory capital of Shs1 billion; (b) maintain a ratio of total regulatory capital to the risk-weighted assets plus risk-weighted off-balance sheet assets (the 'Basel ratio') at or above the required minimum of 10.50%; (c) maintain core capital of not less than 8% of total deposit liabilities; and (d) maintain total capital of not less than 14.50% of risk-weighted assets plus risk-weighted off-balance sheet items.

The Bank's total regulatory capital is divided into two tiers:

- •Tier 1 capital (core capital): share capital, share premium, plus retained earnings.
- •Tier 2 capital (supplementary capital): 25% (subject to prior approval) of revaluation reserves, subordinated debt not exceeding 50% of Tier 1 capital and hybrid capital instruments. Qualifying Tier 2 capital is limited to 100% of Tier 1 capital.

The risk weighted assets are measured by means of a hierarchy of four risk weights classified according to the nature of – and reflecting an estimate of the credit risk associated with – each asset and counterparty. A similar treatment is adopted for off-balance sheet exposure, with some adjustments to reflect the more contingent nature of the potential losses.

## Introduction of Basel II principles in the measurement and assessment of Capital Adequacy Ratios (CARs)

Kenyan banks computed the CARs based on Basel I methodology i.e. restricted to credit risk measurement of assets only. In the revised guideline effective from 2015, some principles of Basel II measurement of capital adequacy have been introduced. This will require Kenyan banks to also take into account capital charges for:

- a. Operational risk –using the Basic Indicator Approach
- b. Market risk both specific and general market risks to be calculated using the standardized management approach.



The table below summarises the composition of regulatory capital and the ratios of the Bank at 31 December

	2019 Shs'000	2018 Shs'000
Tier 1 capital	5,827,565	5,663,581
Tier 1 + Tier 2 capital	6,368,498	6,207,062
Risk-weighted assets		
Adjusted credit risk weighted assets	25,877,060	25,231,830
Total market risk weighted assets equivalent	2,321,637	1,205,320
Total risk weighted assets equivalent for operation risk	3,405,876	2,987,724
Total risk-weighted assets	31,604,573	29,424,874
Basel ratio		
Core capital to risk - weighted assets (CBK minimum -10.5%)	18.4%	19.2%
Total capital to risk- weighted assets (CBK minimum- 14.50%)	20.2%	21.1%
Core Capital to deposits (CBK minimum – 8 %)	22.1%	23.8%
5. Interest income		
Loans and advances to customers Government securities Cash and short term funds Other investments Loan fee and Commission Income	2,879,003 561,675 52,484 5,786 210,898	2,580,428 368,481 33,157 9,445 207,265
	3,709,846	3,198,776
6. Interest expense		
Fixed deposit accounts Current and demand deposits Deposits and balances due to banking institutions Borrowings Finance charge on leases	1,397,592 278,755 1,287 199,842 3,939 <b>1,881,415</b>	1,255,477 286,045 181 156,936 - <b>1,698,639</b>
7. Expenses by nature		
The following items are included within operating expenses		
Employee benefits (Note 8):  - Key management  - Other employees  Depreciation of property and equipment (Note 16)  Amortisation of intangible assets (Note 17)  Auditor's remuneration (inclusive of value added tax)	164,947 299,983 48,722 11,546 4,000	148,906 261,148 49,209 9,446 4,500

8. Employee benefits	2019 Shs'000	2018 Shs'000
The following items are included within employee benefits expense:		
Retirement benefit costs:		
- National Social Security Fund	193	185
- Employer Pension Contribution	21,162	19,388
9. Investment in associates		
At start of year	310,620	297,064
Share of profit for the year, net of tax	36,019	13,556
At end of year	346,639	310,620

The Bank owns 24.52% share capital of Victoria Towers Limited. Victoria Towers Limited's profit after tax for 2019 attributable to the owners of the parent was Shs 146,895,578 (2018: Shs 55,285,527). The Bank accounts for its share of associates profit equivalent to its shareholding.

The summarised financial information in respect of the associate is set out below;

	2019 Shs'000	2018 Shs'000
Total assets	1,867,930	2,385,281
Total liabilities	(430,802)	(1,114,913)
Net assets	1,437,128	1,270,368
Less: Non-controlling interest	(23,428)	(3,564)
Net Assets – Equity holders of the Parent	1,413,700	1,266,804
necrosects Equity notacts of the Falent	1,113,700	1,200,001
Bank's share of net assets of Victoria Towers Limited	346,639	310,620
Total revenue	872,264	109,289
Profit for the year	146,896	55,286
Bank's share of profit for the year	36,019	13,556
Under/Over provision of prior year share of profit	-	-
Total Bank's share of profit	36,019	13,556
iotal balik 3 Silale of profit	50,019	15,550



10. Income tay expense	2019 Shs'000	2018 Shs'000
10. Income tax expense  Current income tax	413,401	252,760
Deferred income tax (Note 18)	(271,987)	(124,669)
	141,414	128,091

The tax on the Bank's profit before income tax differs from the theoretical amount that would arise using the statutory income tax rate as follows:

	2019 Shs'000	2018 Shs'000
Profit before income tax	668,559	565,095
Tax calculated at the statutory income tax rate of 30% (2018: 30%)	200,568	169,528
Tax effect of:		
- Income not subject to tax	(83,313)	(66,835)
- Expenses not deductible for tax purposes	24,159	25,398
Income tax expense	141,414	128,091

## 11. Earnings per Share

Basic earnings per share are calculated on the profit attributable to shareholders of Shs 527,145,000 (2018: Shs 437,004,000) and on the weighted average number of ordinary shares outstanding during the year.

	2019 Shs'000	2018 Shs'000
Net profit attributable to shareholders (Shs thousands) Weighted average number of ordinary shares in issue (thousands)	527,145 41.925	437,004 41,925
Basic earnings per share (Shs)	12.57	10.42

The Bank issued a debt instrument that has an option to convert into equity (Note 23). The dilutive earnings per share is Shs 12.12 (2018: Shs 10.02)

## 12. Dividends per share

During the year, the Bank paid an interim dividend of Shs 2.70 per share amounting to a total of Shs 113,197,000 (2018: 106,070,000). Payment of dividends is subject to withholding tax at a rate of 5% for resident and 10% for non-resident shareholders.

	2019 Shs'000	2018 Shs'000
13. Cash and balances with Central Bank of Kenya		
Cash in hand Balances with Central Bank of Kenya	97,764 2,714,573	111,745 2,528,443
	2,812,337	2,640,188

The Expected Credit Loss on the above balances is not material and no adjustment has been made to the cash and balances with CBK.

## 14. Loans and advances to customers

Overdrafts	8,887,716	10,098,252
Loans	14,012,915	11,033,887
Advances under Finance Lease agreements	1,807,395	1,896,412
Credit cards	92,580	87,051
Gross loans and advances	24,800,606	23,115,602
- Staff loan adjustment	(25,485)	41,606)
Less: Provision for impairment of loans and advances		
- Stage 1	105,130	46,302
- Stage 2	136,383	101
- Stage 3	744,444	440,922
	(985,957)	(487,325)
Net loans and advances	23,789,164	22,586,671



## i) Loans and advances to customers at amortised cost

Shs'000	Stage 2 Shs'000	Stage 3 Shs'000	Stage 4 Shs'000
22,082,600	336,578	696,424	23,115,602
22,082,600	336,578	696,424	23,115,602
(1,450,887)	1,450,887	-	-
-	-	-	-
-	(508,010)	508,010	-
-	-	-	-
-	-	-	-
1,685,004	-	-	1,685,004
-	-	-	-
22,316,717	1,279,455	1,204,434	24,800,606
46,302	101	440,922	487,325
46,302	101	440,922	487,325
-	136,282	-	136,282
-	-	-	-
-	-	303,522	303,522
-	-	-	-
-	-	-	-
-	-	-	-
58,828	-	-	58,828
105,130	136,383	744,444	985,957
	22,082,600  22,082,600  (1,450,887)  1,685,004  - 22,316,717  46,302  46,302  58,828	22,082,600 336,578  22,082,600 336,578  (1,450,887) 1,450,887 - (508,010)  1,685,004  22,316,717 1,279,455  46,302 101  46,302 101  - 136,282 58,828 -	22,082,600 336,578 696,424  22,082,600 336,578 696,424  (1,450,887) 1,450,887 (508,010) 508,010 1,685,004  22,316,717 1,279,455 1,204,434  46,302 101 440,922  46,302 101 440,922  - 136,282 303,522 58,828

Movements in provisions for impairment of loans and advances are as follows:

	Stage 1 Shs'000	Stage 2 Shs'000	Stage 3 Shs'000	Total Shs'000
Year ended 31 December 2019				
At 1 January 2019	46,302	101	440,922	487,325
Prior year decrease in impairment provision	(9,645)	-	-	(9,645)
At 1 January 2019	36,657	101	440,922	477,680
Increase in impairment provision	68,473	136,282	303,522	508,277
At 31 December 2019	105,130	136,383	744,444	985,957
Charge/(credit) to profit or loss				
Increase in impairment provision	68,473	136,282	303,522	508,277
	68,473	136,282	303,522	508,277

All impaired loans are written down to their estimated recoverable amount. The aggregate carrying amount of impaired loans at 31 December 2019 was Shs 1,204,434,000 (2018: Shs 696,424,000).

The loans and advances to customers include finance lease receivables, which may be analysed as follows:

	2019	2018
	Shs'000	Shs'000
Net investment in finance leases:		
Not later than 1 year	52,868	14,546
Later than 1 year and not later than 5 years	1,742,730	1,766,732
Later than 5 years	15,644	115,134
	1,811,242	1,896,412

There were no individually assessed provisions for finance lease receivable as at 31 December 2019 (2018: Nil).



#### 15. Investment securities

	2019	2018
	Shs'000	Shs'000
	J CCC	55 555
Fair Value Through OCI		
Government securities	3,941,411	2,157,926
Foreign securities	272,904	279,073
Other local investments	66,571	66,877
Impairment charge	(3,415)	(2,178)
Total securities available for sale	4,277,471	2,501,698
At Amortised Cost		
Government securities		
- Maturing within 91 days of the date of acquisition	-	-
- Maturing after 91 days of the date of acquisition	1,718,915	1,658,031
Local corporate bond and investments	-	6,049
Foreign investments	109,030	104,291
Impairment Charge	(1,287)	(1,096)
Total securities held to maturity	1,826,658	1,767,275
Total investment securities	6,104,129	4,268,973

The Bank invests in government securities, corporate infrastructure bonds, placements with financial and other institutions Banks as well as various offshore funds. These investments have been classified as either held to Fair Value Through Profit or Loss (FVTPL), Amortised Cost and Fair Value through Other Comprehensive Income (FVTOCI).

# ANNUAL REPORT AND FINANCIAL STATEMENTS

Value at 31/12/2019 Shs '000 Value Shs '000 **Gain in fair** Forex Gains/Losses Shs '000 Unearned Interest Impairment Interest Receivable Charge Shs '000 Shs '000 Unearned Discount Shs '000 Disposals Premium/ at cost /Maturities Shs '000 Shs '000 Purchases Value at 01/01/2019 Shs '000

271,524 66,370 3,939,577 4,277,471 (4,900)(101,062)(105,962) (1,268)(306) (1,574) (61) (1,237) (827) (349) 13,527,517 (11,642,971) 13,527,517 (11,642,971) 2,156,920 278,041 2,501,698 66,737

Other local investments

Government securities:

At Amortised Cost

Fair Value Through OCI

Government securities

Foreign securities

- Maturing within 91 days of the										
date of acquisition	•						1	•		1
- Maturing after 91 days of the										
date of acquisition	1,657,397	800,000	(798,736)	25,320		34,301	(167)	٠	٠	1,718,115
Local corporate bond investments	6,049	•	6,049	,			1		٠	•
Foreign investments	103,829	5,150	(2,198)		1	2,296	(24)	(510)	•	108,543
	1,767,275	805,150	(806,983)	25,320		36,597	(191)	(510)	ı	1,826,658
Total investment securities	4,268,973	68,973 14,332,667 (12,449,954)	2,449,954)	25,320		36,597	(1,428)	(2,084)	(105,962)	6,104,129

The movement in investments is shown below:



### 16. Property and equipment

			Furniture		
	Office Premises Shs.'000	Office Improvements Shs.'000	fittings & Equipment Shs.'000	Motor Vehicles Shs.'000	Total Shs.'000
At 1 January 2018					
Cost	77,246	72,961	155,616	58,569	364,392
Accumulated depreciation	(23,747)	(37,436)	(102,276)	(26,425)	(189,884)
Net book amount	53,499	35,525	53,340	32,144	174,508
Year ended 31 December 2018					
Opening net book amount	53,499	35,525	53,340	32,144	174,508
Additions	-	31,205	27,800	29,038	88,043
Net book value of assets disposed	-	-	-	-	-
Depreciation charge	(1,545)	(8,228)	(21,213)	(18,224)	(49,210)
Closing net book amount	51,954	58,502	59,927	42,958	213,341
At 31 December 2018					
Cost	77,246	104,166	183,416	82,498	447,326
Accumulated depreciation	(25,292)	(45,664)	(123,489)	(39,540)	(233,985)
Net book amount	51,954	58,502	59,927	42,958	213,341
Year ended 31 December 2019					
Opening net book amount	51,954	58,502	59,927	42,958	213,341
Additions	-	139	6,028	-	6,167
Depreciation charge	(1,545)	(10,431)	(17,854)	(18,892)	(48,722)
Closing net book amount	50,409	48,210	48,101	24,066	170,786
At 31 December 2019					
Cost	77,246	104,305	189,443	82,498	453,492
Accumulated depreciation	(26,837)	(56,095)	(141,342)	(58,432)	(282,706)
Net book amount	50,409	48,210	48,101	24,066	170,786

Included in office premises are costs related to the floor owned by the Bank at Victoria Towers and the parking bays at the premises. The remaining floors of Victoria Towers are owned by Victoria Towers Limited, an associate of the Bank (Note 9).

17. Intangible assets	2019 Shs'000	2018 Shs'000
Opening net book amount	33,034	26,186
Additions	70,647	16,294
Amortisation charge	(11,546)	(9,446)
Closing net book amount	92,135	33,034
Cost	229,054	158,407
Accumulated amortisation	(136,919)	(125,373)
Closing net book amount	92,135	33,034

#### 18. Deferred income tax

Deferred income tax is calculated using the enacted income tax rate of 30% (2018: 30%).

The movement on the deferred income tax account is as follows:

	2019 Shs'000	2018 Shs'000
At start of year Change on initial application of IFRS 9	131,502	15,435 8,134
Balance at start of year	131,502	23,569
Credit to profit or loss (Note 10) Charge to other comprehensive income	271,987 31,789	124,669 (16,736)
At end of year	435,278	131,502

The deferred income tax asset, deferred income tax charge/(credit) in the income statement is attributable to the following items:



	1.1.2019 Shs '000	Initial adoption of IFRS 9 Shs '000	(Charged)/ credited to P&L Shs '000	Charge to OCI Shs '000	31.12.2019 Shs '000
Year ended 31 December 2019					
Provisions for impairment	159,753	-	274,148	-	433,901
Excess of accounting depreciation over tax allowance	(64)	-	(2,161)	-	(2,225)
Fair value gains on available for sale investments	(28,187)	-	-	31,789	3,602
Deferred income tax asset	131,502		271,987	31,789	435,278
	1.1.2018 Shs '000	Initial adoption of IFRS 9 Shs '000	(Charged)/ credited to P&L Shs '000	Charge to OCI Shs '000	31.12.2018 Shs '000
Year ended 31 December 2018					
Provisions for impairment	28,185	8,134	123,434	-	159,753
Excess of accounting depreciation over tax allowance	(1,299)	-	1,235	-	(64)
5 1					
Fair value gains on available for sale investments	(11,451)	-	-	(16,736)	(28,187)
	(11,451) <b>15,435</b>	- 8,134	124,669	(16,736) <b>(16,736)</b>	(28,187) <b>131,502</b>

#### 19. Other assets

	2019 Shs.'000	2018 Shs.'000
Local and upcountry cheques for clearing or collection	135,697	238,632
Prepayments	163,638	130,463
Staff loan benefit	25,485	41,606
Other debtors	52,839	22,159
	377,659	432,860

#### 20. Customer deposits

	2019 Shs.'000	2018 Shs.'000
Current and demand deposits	2,622,605	2,793,528
Savings accounts	4,762,306	4,632,493
Fixed deposit accounts	19,010,183	16,338,617
	26,395,094	23,764,638

	2019 Shs'000	2018 Shs'000
21. Deposits and balances due to banking institutions		
Balances due to banks	955,113	573,987
22. Deposits and balances due from banking institutions		
Overnight lending	200,037	300,054
Current account balances with other banks	1,588,276	1,185,406
Placements with other banks	132,973	219,345
	1,921,286	1,704,805

The bank calculated the expected credit loss on deposits due from other Bank and the amount was not material and therefore no adjustment was made.

	2019 Shs'000	2018 Shs'000
23. Long term borrowings		
At start of year	1,940,093	1,382,370
Additions	304,009	1,018,461
Payments during the year	(201,955)	(478,330)
Accrued interest	20,156	17,592
At end of year	2,062,303	1,940,093

The Bank's long term borrowings includes:

#### I. Subordinated Debt`

USD 5 million unsecured facility raised from Swedfund International AB in April 2018, with a tenure of 7years. This facility bears interest at rates referenced to the 3 months Libor. Outstanding principal Balance as at 31 December 2019 was USD 5million (2018: USD 5million).

#### II. Senior Debt

USD 10 Million raised from World Business Capital Inc.(WBC) in June 2018, with a tenure of 10 years . This facility bears interest at rates referenced to 3 months Libor. Outstanding principal balance as at 31 December 2019 was USD 5 million (2018: USD 5 million).

USD 10Million raised from Sifem AG acting by Obviam DFI AG in April 2019 with a tenor of 5 years. This facility bears interest at rates referenced to 6months Libor. Outstanding principal balance as at 31 December 2019 was USD 3million. (2018: Nil)

#### **III. Other Borrowings**

• USD 4 Million unsecured 5 year term loans acquired in June 2016. The facility attracts interest rate referenced to 6 month Libor. Outstanding Principal Balance as at 31 December 2019 was USD 4 million (2018: USD 4 million). As per the loan agreement, the lender has an option to convert either part, or the whole balance into equity at an agreed price-to-book multiple of 1.7 of the Bank's core capital and noncurrent assets valued at the market value as per the

last unaudited financial statements of the Bank preceding the date of conversion. As at 31 December .2019, the Bank fair valued this borrowing and there was no significant difference between the fair value and the Book Value.

- USD 15 Million unsecured credit line from GCL Green Company Ltd Limited. The loan attracts a fixed rate of interest. Outstanding principal balance as at 31 December 2019 was USD 3,152,124 (2018: USD 4,876,497).
- USD 18 Million unsecured credit line from Cistenique Investment Fund BV. The facility bears a fixed rate of Interest. Outstanding principal balance as at 31 December 2019 was USD Nil (2018: USD 200,000.00).

#### b) Compliance with debt covenants

During the year, the Bank met all its loans repayment obligations. The Bank was in compliance with all financial covenants stipulated by the lenders except the Open Credit /Asset Exposure Ratio with Swedfund and Sifem and

Non-performing ratio with Swedfund and WBC. Asset Exposure Ratio measure the level of net non-performing loans and restructured assets, expressed as a percentage of core capital while Non-Performing ratio measures the level of non-performing loans, expressed as a percentage of gross loans. As at 31st December 2019, the Bank had obtained the following waivers;

- VCB obtained a waiver on Open Asset Exposure Ratio and Non-performing loan ratio from Swedfund covering the period up to March 2020 and amending both ratios for the period upto 31 December 2020;
- VCB Obtained a waiver on Open Credit exposure ratio from Sifem amending the ratio for a period up to 31 December 2020;
- VCB also obtained a waiver on Non-performing loan ratio from WBC through a waiver letter dated 20 November 2019 for the period up to 31 December 2019.

	2019	2018
	Shs'000	Shs'000
24. Other liabilities		
Bankers cheques	10,554	12,236
Accrued expenses	64,772	45,592
Others	67,531	37,511
	142,857	95,339

	Number of Shares Shs'000	Share Capital Shs'000	Share Premium Shs'000
25. Share capital			
Balance at 1 January 2018	41,925	838,494	1,321,289
At 31 December 2018	41,925	838,494	1,321,289
At 1 January 2019	41,925	838,494	1,321,289
At 31 December 2019	41,925	838,494	1,321,289

#### 26. Off balance sheet financial instruments, contingent liabilities and commitments

In the ordinary course of business, the Bank conducts business involving guarantees, acceptances and performance bonds. These facilities are offset by corresponding obligations of third parties. In addition, there are other off-balance sheet financial instruments including forward contracts for the purchase and sale of foreign currencies, whose nominal amounts are not reflected in the balance sheet. At the year end, the contingent items were as follows:

Country word Und History	2019 Shs'000	2018 Shs'000
Contingent liabilities		
Acceptances and letters of credit	1,762,668	2,246,636
Guarantees and performance bonds	543,916	983,292
	2,306,584	3,229,928

#### **Nature of contingent liabilities**

Guarantees are generally written by a bank to support performance by a customer to third parties. The Bank will only be required to meet these obligations in the event of the customer's default.

Letters of credit commit the Bank to make payment to third parties, on production of documents, which are subsequently reimbursed by customers. An acceptance is an undertaking by a bank to pay a bill of exchange drawn on a customer. The Bank expects most acceptances to be presented and reimbursement by the customer is almost immediate.

Forward foreign exchange contracts are commitments to either purchase or sell a designated financial instrument at a specified future date for a specified price and may be settled in cash or another financial asset. The fair values of the respective currency forwards are carried under other assets and other liabilities as appropriate.

Other committee out	2019 Shs'000	2018 Shs'000
Other commitments		
Undrawn formal stand-by facilities, credit lines and		
other commitments to lend	3,904,690	3,477,194
Foreign exchange forward contracts	61,485	114,890
Operating Lease	-	53,415
	3,966,175	3,645,499

#### 27. Analysis of cash and cash equivalents as shown in the cash flow statement

	2019 Shs'000	2018 Shs'000
Cash and balances with Central Bank of Kenya (Note 13)	2,812,337	2,640,188
Less: Cash reserve requirement	(1,365,992)	(1,171,450)
Deposits and balances due from banking institutions (Note 22)	1,921,286	1,704,805
	3,367,631	3,173,543



For the purposes of the cash flow statement, cash and cash equivalents comprise balances with less than 91 days maturity from the date of acquisition including: cash and balances with central banks, treasury bills and other eligible bills, and amounts due from other banks. Cash and cash equivalents exclude the cash reserve requirement held with the Central Bank of Kenya.

Banks are required to maintain a prescribed minimum cash balance with the Central Bank of Kenya that is not available to finance the bank's day-to-day activities. The amount is determined as 5.25% (2018: 5.25%) of the average outstanding customer deposits over a cash reserve cycle period of one month.

#### 28. Assets Pledged as security

The Bank has pledged assets in form of treasury bonds to secure certain trade finance and money market lines. The total assets pledged as at 31 December 2019 was Shs 500,000,000 (2018: Shs 500,000,000).

#### 29. Related party transactions

The Bank is owned by a diverse group of shareholders and none of them holds a controlling interest.

A number of banking transactions are entered into with related parties in the normal course of business. These include loans, deposits and foreign currency transactions.

#### (i) Loans and advances to related parties

Advances to customers at 31 December 2019 include an amount of Shs 339,158,000 (2018: Shs 502,788,000) relating to loans to companies controlled by directors or their families, and/ or shareholders of the Bank and Bank employees.

	2019 Shs'000	2018 Shs'000
At start of year	502,788	297,582
Additions	49,988	238,631
Payments during the year	(256,791)	(75,258)
Accrued interest	43,173	41,833
At end of year	339,158	502,788

Out of Shs 339,158,000 that relates to lending to related parties, Shs 77,039,000 (2018: 65,121,000) relates to employee loans. Employees loans are advanced at rates lower than commercial rates but equal or higher than the ruling fringe benefit tax rates. Loans to all other related parties are advanced at commercial rates.

Loans and advances to related parties are 100 % performing and fully secured. No identified impairment provision has

been recognised on loans and advances to related parties during the year.

#### (ii) Related party deposits

At 31 December 2019, customer deposits include deposits due to staff, directors and shareholders or their associates amounting to Shs 571,600,000 (2018: Shs 712,528,000). These deposits attract rates of interest similar to all other deposits.

#### (iii) Purchase of goods and services

V

	2019 Shs'000	2018 Shs'000
Victoria Towers Limited - rent and service charge	8,241	8,179
Victoria Towers Limited - parking	557	557
	8,798	8,736

FOR THE YEAR ENDED 31 DECEMBER 2019

(iv) Key management compensation		
	2019	2018
	Shs'000	Shs'000
Salaries and other short-term employee benefits	164,947	148,906
(v) Directors' remuneration		
(-)	2019	2018
(7	2019 Shs'000	2018 Shs'000
(,, =	2019 Shs'000	2018 Shs'000
Fees for services as a director		
	Shs'000	Shs'000
Fees for services as a director	<b>3</b> 0,100 78,663	<b>Shs'000</b> 23,200 71,316
Fees for services as a director	<b>Shs'000</b> 30,100	<b>Shs'000</b> 23,200









## Victoria Commercial Bank Limited

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Victoria Commercial Bank is regulated by the Central Bank of Kenya



